

IN THE SUPREME COURT OF BRITISH COLUMBIA
(BEFORE THE HONOURABLE MR. JUSTICE VOITH and JURY)

Vancouver, BC
September 9, 2019

BETWEEN:

HIROKO D. CRAWFORD also known as DONNA CRAWFORD

Plaintiff

AND:

PROVIDENCE HEALTH CARE, DR. ANNA NAZIF

Defendants

AND:

NICHOLAS OSUTEYE, PROVIDENCE HEALTH CARE, DR. ANNA
NAZIF

Third Parties

PROCEEDINGS AT TRIAL
(Day 5)

COPY

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a

PROCEEDINGS AT TRIAL
SEPTEMBER 9, 2019
(DAY 5)

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September 9, 2019
Vancouver, BC

(Day 5)

(PROCEEDINGS COMMENCED AT 9:54 A.M.)

THE CLERK: In the Supreme Court of British Columbia at Vancouver on this 9th day of September, 2019, calling the matter of Crawford versus St. Paul's Hospital, My Lord.

MS. KOVACS: My Lord, a couple of housekeeping matters. I have an updated trial schedule, and I have a further amended trial record. We should have everything that you need.

THE COURT: Thank you.

MS. KOVACS: To give you a preview of today, it is going to be a busy day. We have a number of fact witnesses, all whom are reasonably short, so we put all five today. We'll see how it goes.

There's one that can go tomorrow if necessary.

One of the -- with respect to the pleadings issue and the plea of negligence, I've said to my friends I've calmed down about that issue over the weekend. I'm not concerned. The particulars are there. They are pleadings. They were obviously served before Mr. Osuteye was released as a defendant in these proceedings and the third party notice, the amended one, could be a little bit clearer, but I'm not concerned if it was assault or negligence that they're seeking apportionment on. I think we can deal with that when it comes to the instruction in the charge.

THE COURT: Let me just ask Mr. Meadows a little bit about that then if I can. So is it the position of the defendants, will they seek to establish that Mr. Osuteye was negligent partly with respect to not disclosing failure to take medication -- partly not taking his medication?

MR. REID: Yes, My Lord. So it will be both. It will be the battery or assault on Ms. Crawford as well as, separate from that negligence, informed failure to take medication and failure to properly advise physicians. Those particulars are set out in response to particulars, and I do have case on that point, My Lord. Particulars are pleadings so --

THE COURT: I know that.

MR. REID: Yeah.

THE COURT: But thank you for that. I'm not finished. So when we talk about the duty issue, you're going to argue that for a day, the burden will be on you to establish a duty on the part of Mr. Osuteye. You'll be arguing that, will you?

MR. REID: Yes, My Lord.

THE COURT: So that will be part of what we're dealing with. I'll have to establish a duty of care or find whether there was a duty of care; yes?

MR. REID: Yes, My Lord.

THE COURT: As then, as it pertains to the standard of care, I've not seen the expert reports. Are there reports that deal with Mr. Osuteye's standard of care?

MR. REID: There's not, My Lord.

THE COURT: So I didn't expect that because I think if there had been, your friend would have -- when I say understood the issue better, I don't mean that critically, but the profile of that issue would have been raised. In the absence of expert evidence, how do you propose to deal with this issue? I'm aware that you don't need expert evidence to establish that as a standard, so I'm not raising that as a legal question as such, but you measure a standard of care with reference to the subset of individuals; right? So GPs, specialists, they're all measured as against each other and what is an appropriate standard of care. With a child, you measure the standard of care for a child. For an ill person, I don't know how we're going to do that.

MR. REID: Well, My Lord, that's something we anticipate making submissions on. The starting legal presumption is that all individuals have capacity to make decisions on their own behalf. For example, someone with schizophrenia is capable of signing a contract, and it's not inherently assumed that that contract is void because the person lacks mental capacity.

THE COURT: Right.

MR. REID: So it would be on the evidence before this court whether or not Mr. Osuteye had the capacity or had the ability to meet the standard of an ordinary person with schizophrenia.

THE COURT: Right.

MR. REID: The mere fact that he has a mental illness, it will be our submission, does not mean that he is presumptively incapable.

THE COURT: I'm telling you I'm going to want some cases, because I don't think this is a capacity issue. I think he may or may not be able to sign a contract; I don't know that. But it appears that a component of his illness extends to his medication. So he has said that he thought he was paranoid and he didn't take medications because, "Aha, I thought this was a means by which I could be controlled." The reason as I understand it -- and, again, this isn't evidence yet, but I expect your friend will now start to elicit this from experts -- the reason you inject the schizophrenics as opposed to having them take their medication orally is because of an anxiety with that subset of patients that they don't take their medication. So these are not -- the reason you give them medication that dissolves instantly is because of a concern that they will spit it out; right?

So this is partly a question of capacity but it goes in part to the nature of the illness. And what I'm saying to you is it would be helpful to me if you start to assemble cases that deal with illnesses that impact on a person's ability to address certain issues in the same way.

So he is a thoroughly unwell man; there's no issue about that. And the question will be whether that unwellness extends to these issues. The reason he lied on an ongoing basis is he minimized his illness: "I have mild schizophrenia, I have anxiety." These are symptoms of the illness; right? People don't accept it. And I'm not speaking as an expert. All of that -- whatever happens will be based on this record. But, ultimately, I will have to be satisfied that this issue should go to the jury; that's for me to decide. So I need some comfort from you that there's a real issue, because there's some question in my mind about whether it is a real issue, whether it's an issue that should go to a jury. Whether we have an individual who's as thoroughly unwell as this man was for such an extended period of time who thinks he's JP Morgan; who thinks he's Christ;

who thinks he's Jewish; who thinks all these things, as it relates to the question of medication and minimizing or not being forthright about his taking medication, are rolled into or a subset of his illness, manifestations of that illness. So that's just something we have to talk about.

MR. REID: And, My Lord, we will look for cases on that. There's some analogous ones, certainly people who have medical conditions with relation to driving who then injure people, and we will prepare -- be prepared to have cases on those points.

THE COURT: And sooner rather than later. That's not tomorrow, but sooner rather than later. And so, too, Mr. Meadows was telling me, we were talking about intention, the ability of Mr. Osuteye to form the intention to commit the assault, the only cases I've read thus far are those that your friend provided to me in connection with disclosure application, so that's what I've read, and they are cases from the 80s. I have no doubt that they'll be developed more fully. And if you're able to provide me with some further cases that expand on the test that was developed, in the authorities that I was provided with, that, too, would be helpful, so that I could wrap my head around that, too.

MR. REID: Yes, My Lord.

THE COURT: Okay.

MS. KOVACS: My Lord, just before we bring in the jury, one more issue in terms of scheduling. We have Dr. Gillespie coming over from the island -- he's a Victoria psychiatrist, he's our expert for the plaintiff -- tonight. And I had originally scheduled him for tomorrow, but one of his response reports responds to two experts, expert reports from the defence that I'm actually objecting to, and I think we need to schedule time to actually speak to that before I call him. So I managed to move him to Wednesday, but he can't stay any longer than Wednesday.

So what I propose to do in the calendar, and I sent this to my friends on the weekend, we have Carla Soregaroli, who is one of the eyewitnesses tomorrow morning, that we couldn't move to today because she's disabled, and there's been some

5

1 issues in terms of getting her here.
 2 THE COURT: Her name was what, I'm sorry?
 3 MS. KOVACS: Carla Soregaroli. She'll be first off
 4 tomorrow morning. I expect she'll be half an
 5 hour. And then my thought was maybe we could do
 6 some read-ins because I have quite a few
 7 read-ins, probably a half day's worth. There
 8 were two lengthy examinations for discovery of
 9 Dr. Nazif, and there's a lot. But my thought
 10 maybe tomorrow afternoon we could argue the issue
 11 of expert report admissibility, and then that
 12 gives you some time to then make your decision,
 13 and then we could, on Wednesday, have
 14 Dr. Gillespie here for the whole day.
 15 THE COURT: So I understand Dr. Gillespie has prepared
 16 a report, but you're seeking to ascertain whether
 17 it's necessary because you have objections to
 18 reports. If I upheld the concerns that you have,
 19 there would be no need for the reply reports? Is
 20 that the theme here?
 21 MS. KOVACS: Exactly.
 22 THE COURT: And you've disclosed to your friend what
 23 those particular concerns are? You understand
 24 that?
 25 MS. KOVACS: Yes.
 26 THE COURT: In a similar vein, have you provided your
 27 friend with a list of your read-ins yet?
 28 MS. KOVACS: I have not. I've been working on that on
 29 the weekend. I hope to finish that tonight, and
 30 I'll certainly give him a list. I mean, they are
 31 quite extensive.
 32 THE COURT: That's okay. I'm sure it will be helpful
 33 to Mr. Meadows so that he can have his objections
 34 ready as opposed to be reading with you.
 35 MS. KOVACS: And I've actually been cautious to make
 36 sure that context is included; I'm not simply
 37 grabbing sound bites.
 38 THE COURT: I have no doubt.
 39 MS. KOVACS: Yes. One of the issues with the
 40 discovery transcripts, though, frankly, there are
 41 such extensive read-ins, I wonder if it would be
 42 appropriate, as opposed to an impeachment of the
 43 transcript, to have blacked-out transcripts with
 44 the read-ins for the jury. And I'm in your hands
 45 on that, My Lord, as to whether or not you think
 46 that's necessary. But because it is so much and
 47 so long, I wonder if it would be helpful for the

6

1 jury to have the read-ins in paper form with
 2 what's not being read in blacked out.
 3 THE COURT: Are you suggesting that much of the
 4 transcript will be read in?
 5 MS. KOVACS: A good chunk of it.
 6 THE COURT: Mr. Meadows, have you turned your mind to
 7 this issue?
 8 MR. MEADOWS: No, I had no idea that my friend
 9 intended to read in so much of the transcript.
 10 THE COURT: Why don't we do this? Why don't the two
 11 of you have that conversation first before I
 12 resume so Mr. Meadows can wrap his head around
 13 this, and then we'll figure out how to move
 14 forward. It strikes me that if you have that
 15 much volume, and these are just options for
 16 you -- I'm not ruling at all; they're just things
 17 to think about -- the suggestion of blacking out,
 18 you may have some reservations about that
 19 certainly until context and all these things are
 20 resolved. But absent that, it may be that the
 21 parts you have read are sort of excised in some
 22 way and provided to the jury, because if they're
 23 material it will be hard for the jury to retain
 24 those things some weeks from now when they have
 25 to rule. So, you know, we'll just have to see
 26 what you think is the best means of moving
 27 forward with that. I'll let you speak first,
 28 I'll hear from each of you, and then we'll figure
 29 out how to move forward.
 30 MS. KOVACS: And if my friend needs more time than
 31 what I can give him overnight, given they are so
 32 extensive, then I can push the read-ins to
 33 Thursday or something. But we'll sort it out.
 34 THE COURT: We should have -- we should talk about
 35 that by the end of the day, today or tomorrow,
 36 only so I can tell the jury what they can expect
 37 for their own purposes tomorrow because we'll
 38 either be letting them go in the morning or by
 39 the noon hour, so they can plan their day,
 40 something like that.
 41 Okay. Can we get the jury in now.
 42 THE SHERIFF: The jury, My Lord.
 43
 44 (JURY IN)
 45 MS. KOVACS: My Lord, the plaintiff calls her next
 46 witness, which is Kevin Hawken. And I'm just

7

1 going to step outside to get my friend, or my
 2 colleague, Ms. Mackoff, who will be asking
 3 questions.
 4 THE COURT: Yes.
 5
 6 KEVIN HAWKEN, a
 7 witness called for the
 8 plaintiff, affirmed.
 9
 10 EXAMINATION IN CHIEF BY MS. MACKOFF:
 11 Q Mr. Hawken, you're currently the manager of
 12 emergency shelter at the Salvation Army Vancouver
 13 Harbour Light?
 14 A That's correct.
 15 Q How long have you held this position?
 16 A Since 2011.
 17 Q Could you please explain what Harbour Light is?
 18 A Harbour Light is a Salvation Army ministry unit
 19 that offers a variety of services including
 20 shelters.
 21 Q And Harbour Light has a number of shelters in
 22 Vancouver's Downtown Eastside?
 23 A Yes. We operate five year-round shelters and
 24 seasonal shelter.
 25 Q One of those shelters is called the Beacon
 26 shelter; correct?
 27 A That is correct.
 28 Q Where is the Beacon shelter located?
 29 A It's located at 138 East Cordova.
 30 Q That's on East Cordova between Columbia Street
 31 and Main Street?
 32 A That is correct.
 33 MS. MACKOFF: Madam Registrar, if we could have
 34 Exhibit A.
 35 Q Mr. Hawken, I'll ask that you turn to tab 30 of
 36 this binder. And this is a map taken from Google
 37 Map?
 38 A Okay.
 39 Q Is the location of the Beacon shelter on this
 40 map?
 41 A Yes, that looks correct.
 42 Q And so that's 138 East Cordova is where that red
 43 mark is that says the Salvation Army Harbour
 44 Light?
 45 A That is correct.
 46 MS. MACKOFF: My Lord, I'll ask that tab 30 be marked

8

1 as the next exhibit.
 2 THE COURT: Mr. Meadows?
 3 MR. MEADOWS: No objection, My Lord.
 4 THE COURT: I think we're at Exhibit 27, Madame Clerk.
 5 THE CLERK: Exhibit 27, My Lord.
 6
 7 EXHIBIT 27: Common Book of Documents, tab
 8 30: 1 page, Google map, depicting a route
 9 from The Salvation Army Harbour Light to St.
 10 Pauls Hospital, colour copy
 11
 12 MS. MACKOFF:
 13 Q Mr. Hawken, if you can turn to tab 31, please,
 14 and this is another map just taken from Google
 15 Map. Is the location of the shelter on this map
 16 as well?
 17 A Yes, it is.
 18 Q And that's the correct location; the Salvation
 19 Army Harbour Light is where the shelter is?
 20 A 138 East Cordova.
 21 MS. MACKOFF: And I'll ask this tab 31 be marked the
 22 next exhibit.
 23 MR. MEADOWS: No objection.
 24 THE COURT: Exhibit 28.
 25 THE CLERK: Exhibit 28, My Lord.
 26
 27 EXHIBIT 28: Common Book of Documents, tab
 28 31: 1 page, Google map, depicting a route
 29 from The Salvation Army Harbour Light to 700
 30 Pacific Boulevard, colour copy
 31
 32 MS. MACKOFF:
 33 Q Now, Mr. Hawken, the Beacon shelter is a 24-hour
 34 shelter?
 35 A That is correct.
 36 Q What does that mean?
 37 A It means it's open 24 hours a day and offers a
 38 variety of services with the end goal of helping
 39 people move from homelessness to housing. So we
 40 have outreach workers and caseworkers.
 41 Caseworkers help the individuals set goals to get
 42 housing.
 43 Q And are there staff members present around the
 44 clock at the shelter?
 45 A Yes. There are shelter workers working three
 46 shifts 24 hours a day.
 47 Q Does the Beacon shelter have a curfew for its

9
1 guests?
2 A It does, it's 10:30 P.M.
3 Q Was that the same curfew back in December of
4 2012?
5 A Yes, it was.
6 Q Why does Beacon shelter have a curfew?
7 A Well, for safety purposes. But it's a communal
8 living, so we have a diversity of individuals
9 staying with us. We have about 25 percent
10 seniors, working individuals, new Canadians,
11 refugees, and hospital referrals. So we want
12 everybody to get a good sleep. Our overnight
13 shelters have -- do admissions until 2:00 A.M.,
14 so that's a later curfew.
15 Q What happens if someone misses curfew at the
16 Beacon shelter?
17 A Generally speaking, we would pack up their
18 personal belongings. The majority of time when
19 individuals don't come back, they don't come back
20 at all. So -- and we operate pretty close to
21 100 percent occupancy, so there's people waiting
22 to get in. We do have two other 24-hour
23 shelters, and they would be able to gain
24 admission to those shelters.
25 Q I understand Harbour Light has a written policy
26 with regard to client medications at shelters?
27 A That is correct.
28 Q Can you describe that policy for me?
29 A We support individuals in self-administering. So
30 we're a homeless shelter, not a health care
31 facility.
32 Q Based on that policy, is Harbour Light
33 responsible for administering clients'
34 medication?
35 A No.
36 Q So --
37 THE COURT: Hold on a second. I want to see the
38 answer.
39 Will you develop what that means, that is,
40 when you support people with self-administration.
41 MS. MACKOFF: Yes.
42 THE COURT: Yes, thank you.
43 MS. MACKOFF:
44 Q Mr. Hawken, where is medication stored when
45 individuals bring medication with them?
46 A It is stored in the shelter office in a locked
47 cabinet.

10
1 Q Are clients permitted to keep medication on
2 themselves as well?
3 A The majority do.
4 Q What is the shelter staff's role in enforcement
5 of medication regimen?
6 A We don't play a role in the enforcement of --
7 shelter clients aren't held captive so it would
8 be -- even if we did medication management or
9 dispense meds, it would be impossible for us to
10 make sure that they did throughout the day.
11 In serious or significant health issues,
12 either the pharmacy or a representative from
13 Vancouver Coastal Health would take on that role.
14 Q What is the shelter's practice if staff members
15 become aware that a client has not been taking
16 their medication?
17 A We would report that to -- internally to outreach
18 and casework staff and also let the Vancouver
19 Coastal Health team be aware of that.
20 Q You were with the Salvation Army in December of
21 2012?
22 A Yes, I was.
23 Q Did you ever meet Mr. Osuteye?
24 A I did not.
25 Q Do you have any recollection of seeing him at the
26 shelter?
27 A I do not.
28 Q I'll ask that you turn to tab 11. Page 2 of that
29 tab at the top, it says "Client Care Notes"?
30 A Yes.
31 Q What are client care notes?
32 A Well, this list itself is sort of a -- it's
33 called a "Client Case History" and records
34 interactions with staff and the client. Client
35 care notes -- we run client care meetings weekly
36 on Wednesdays at 2:00 P.M., and it's an
37 opportunity for staff to discuss clients in our
38 care.
39 Q And so this record pertains to the client
40 Nicholas Osuteye?
41 A That is correct.
42 Q And at the top there it says "Case Plan Social,"
43 I'm assuming "Assistance"?
44 A Yes.
45 Q "Housing, schooling"?
46 A Yes, that's correct. So connecting somebody with
47 income with the end goal of housing and

11
1 indicating that Nicholas had wanted to continue
2 with his education.
3 Q And November 5th, 2012, "Outreach intake"?
4 A Yes.
5 Q What is this entry?
6 A Clients are admitted, and we connect them, as
7 soon as possible, with our outreach workers to do
8 an initial assessment. What we're looking for is
9 underlying issues that got them to homelessness.
10 Typically that would be ID, income, and health.
11 Q And the last line there under the November 5
12 entry says:
13
14 Nicholas was referred to the nurse's clinic
15 today by Outreach.
16
17 What is the nurse's clinic.
18 A At that time, there was -- Vancouver Coastal
19 Health had a team called the Primary Outreach
20 Team, and they were operating nurse's clinics
21 with us on Tuesdays and Thursdays at 10:00 A.M.
22 Yes, that was the nurse's clinic. And it
23 operated in our Anchor of Hope, which is a
24 community centre by day and a shelter by night,
25 and it's adjacent to our Crosswalk and Beacon
26 shelters.
27 Q And there's some references to a caseworker in
28 here saying:
29
30 Caseworker left note on bed to contact
31 caseworker.
32
33 Who are caseworkers?
34 A Caseworkers are the next step in our assisting
35 someone moving towards housing and they help the
36 individual develop goal-setting to get towards
37 independent living.
38 Q And are caseworkers part of the Beacon shelter
39 staff?
40 A They're part of the Harbour Light shelter
41 department staff.
42 Q Jumping down to November 27th, 2012 -- there's
43 two entries for November 27, 2012 -- the second
44 one says:
45
46 Nicholas was in the nurse's clinic today.
47 They are concerned that Nicholas is not

12
1 taking his meds.
2
3 How would this information have been communicated
4 to a caseworker?
5 A It would have been included in the client care
6 meeting and then subsequent to that the client
7 care meeting minutes, which are shared with
8 shelter staff.
9 Q December 5th, 2012, right below that:
10
11 Nicholas spoke to evening staff wanting to
12 go to hospital. Staff offered to call Safe
13 Ride.
14
15 What is Safe Ride?
16 A Safe Ride I believe was operated by the Recovery
17 Club and offered -- they offered transportation
18 to the hospital for homeless individuals.
19 Q Then it says:
20
21 Nicholas said that he would go to police
22 station and ask them to take him. Nicholas
23 was a no-show at curfew.
24
25 Where is the police station nearest to the
26 shelter?
27 A At that time, it was on Main and approximately
28 Cordova, so half a block away.
29 Q Okay. The next entry is December 6, 2012. It
30 says:
31
32 At 12:40 A.M. today, the VPD came and said
33 that Nicholas was in the hospital and asked
34 if his belongings could be held
35 indefinitely.
36
37 What would that entail, holding an individual's
38 belongings indefinitely?
39 A Anytime somebody is taken to the hospital, we'll
40 hold their belongings until they return or until
41 we get direction from the hospital.
42 Q And then it says:
43
44 Nicholas returned from hospital later in the
45 day with medication saying that he had come
46 from the hospital and was discharged. Staff
47 booked him in later that night.

13

1 What is your own recollection or understanding of
2 the events that happened on December 5th and
3 December 6th?
4 A Well, what I can refer to is just the notes that
5 are given specifically.
6 Q When would you have learned -- or would you have
7 learned about these events? Would someone have
8 told you about them?
9 A I would have been aware that he -- yeah, I would
10 have been aware of those things. They would have
11 been emailed to shelter management, casework,
12 outreach, that kind of thing.
13 Q And then December 7th, 2012:
14
15 Nicholas was arrested today for suspected
16 assault of a senior woman.
17
18 Do you remember learning about this?
19 A I believe I learned about it the morning of, and
20 I wasn't aware that it was Nicholas but the
21 loading dock supervisor -- which the loading
22 dock's located next to the alley -- reported that
23 there was an incident.
24 Q If you could turn to the next page, page 3, at
25 the top it says "New Client Assessment Outreach."
26 What is this document?
27 A This is reporting from the outreach worker,
28 again, the initial assessment to identify issues
29 like ID, income, and health.
30 Q And near the top it says "Date of arrival
31 02/11/12," so that would have been November 2nd,
32 2012?
33 A That is correct.
34 THE COURT: So when you say "issues like ID," are you
35 just talking about identification, who is this
36 person?
37 THE WITNESS: Well, in order to get income you need
38 ID, and so many of the individuals that come into
39 our shelters don't have any ID, so they can't get
40 income, et cetera.
41 THE COURT: I see. Thank you.
42 MS. MACKOFF:
43 Q At the bottom it says:
44
45 Comments: This client arrived from
46 Edmonton. He has mild schizophrenia for
47

14

1 which he takes medication risperidone.
2
3 Based on this information, how much further
4 information would have been gathered regarding
5 the medication?
6 A I think with this information, what would have
7 happened next is that the client would have been
8 referred to the nurse's clinic.
9 Q If the client provided information about the
10 medication schedule or the doses, would that
11 information have been recorded somewhere on this
12 document?
13 A Yes, that's possible.
14 Q Turning to the next page, page 4, at the top it
15 says "November 28, 2012," and it says "Client
16 care meeting." What can you tell me about this
17 record?
18 A These are client care meeting minutes from
19 November 28, 2012.
20 Q And is this the weekly meeting that you were
21 talking about earlier?
22 A Yes.
23 Q And near the bottom it says:
24
25 Addis B5. Osuteye, Nicholas. Nurse is
26 concerned because he hasn't been on
27 medication for the past two weeks.
28
29 Is that what you're referring to, in terms of the
30 nurse's concerns being addressed in the meetings?
31 A This would have been -- yes. At the conclusion
32 of the nurse's clinic there would be a debrief
33 with the outreach team and then they would share
34 this information.
35 Q What would have been done with this information?
36 A This, essentially, is reporting that the nurses
37 would be following up with this, so they're
38 letting us know that this is what's going on.
39 Q Okay. If you could turn to page 6, what are we
40 looking at here?
41 A This is a screenshot from -- from at that time,
42 which was called HIFS, Homeless Information
43 System, a database. And this just generally
44 provides information on when somebody was
45 admitted and when somebody was discharged.
46 Q And so in the kind of main box it says "Admit
47 01/11/12," I'm assuming discharge "05/12/12," and

15

1 it says "No show. Freebie. S. Roberts." Do you
2 know what that indicates?
3 A What it means is although the person no-showed,
4 we're not going to discharge them.
5 Q And there's another note saying "Admit," again
6 for 06/12/12, so the client would have come back
7 the next day?
8 A Yes.
9 Q If you could turn to tab 15 at page 6, page 6 of
10 tab 15. And it says, date entry from
11 November 27, 2012:
12
13 Writer met with client at Anchor shelter.
14
15 Do social workers attend to the clients at the
16 shelter locations?
17 A Yes. And this -- Rosalie was part of the primary
18 outreach team, so nurses and counsellors and
19 concurrent-disorder counsellors.
20 Q And you're referring to Rosalie down at the
21 bottom as the signature there or the name at the
22 bottom that would have been the social worker?
23 A That is correct.
24 Q Flipping back to page 2 of this tab, the third
25 line from the bottom there, it says:
26
27 Writer asked shelter staff to please call
28 when client returned RX into them.
29
30 Is that a normal practice for staff to be in
31 contact with social workers regarding
32 prescriptions?
33 A It was normal practice for shelter staff to be in
34 contact with members of the primary outreach
35 team.
36 Q Okay. And the next line says:
37
38 This afternoon, shelter staff from the
39 Beacon, Mike W, did call to confirm that
40 client had dropped off prescription and had
41 taken daily dose.
42
43 Do you know who Mike W is?
44 A He was a shelter worker at the time.
45 Q What was his particular role at the shelter at
46 that time? Do you remember?
47 A He would have been operating out of the Beacon
16 office, and during the day we have -- I'm not
2 sure what time of day this was, but we have three
3 shelter workers on staff.
4 Q So, if asked, the shelter staff would call the
5 outreach team to confirm whether or not a client
6 had taken their medication?
7 A In this case, calling to confirm that Nicholas
8 had picked up his -- dropped off his prescription
9 and had self-reported that he took his daily
10 dose.
11 MS. MACKOFF: Those are my questions.
12 MS. KOVACS: My Lord, I wonder if we had marked the
13 shelter records already. I haven't --
14 THE COURT: I believe we have. Yes, they're
15 Exhibit 23.
16 MS. KOVACS: The binder in front of me.
17
18 **CROSS-EXAMINATION BY MR. REID:**
19 Q Mr. Hawken, I'm going to start by asking you a
20 little bit about clientele. You mentioned you
21 have about 25 percent seniors, you mentioned
22 immigrants as well. At the Beacon shelter, do
23 you also have clients who have substance abuse
24 issues?
25 A Yes, about 50 percent.
26 Q What about mental health issues?
27 A Yes. Some -- my understanding from the
28 concurrent-disorder counsellor from Vancouver
29 Coastal Health is close to 100 percent of the
30 individuals struggling with addiction have an
31 underlying mental health issue.
32 Q So a significant portion of clients who are at
33 Beacon shelter have mental health issues?
34 A That would be fair to say.
35 Q And was that also the case in 2012?
36 A That's fair to say.
37 Q Would that include individuals with
38 schizophrenia?
39 A There have been occasions that we've had -- I can
40 recall two in particular. One was also using
41 crystal meth, which is a sort of tragic -- seems
42 to be a tragic occurrence where individuals with
43 schizophrenia gravitate towards that particular
44 drug.
45 Q You mentioned two. There was another?
46 A There was another -- not -- I don't recall if
47 there was -- if there was addiction issues as

17

1 well.
2 Q Those are two that you remember. There may have
3 been others as well?
4 A Yes.
5 Q In terms of -- you mentioned the primary outreach
6 team. What does that team entail?
7 A Essentially, the idea was to bring health care to
8 the individuals. So for many of them getting
9 into the clinic was a difficult process, so they
10 were bringing nurses to the shelters.
11 Q And in addition to nurses, social workers as
12 well?
13 A That is correct.
14 Q You also mentioned a concurrent-disorder
15 counsellor. What's that?
16 A So, again, addiction and mental health.
17 Q So a concurrent-disorder counsellor is one who
18 deals with clients who have both addiction issues
19 and mental health issues?
20 A That is correct.
21 Q And all of that was present at the Beacon shelter
22 in 2012?
23 A It wasn't present at the Beacon shelter but it
24 was -- they offered clinics at the Anchor of
25 Hope, which clients from the Beacon could access.
26 Q Did staff from the Beacon communicate frequently
27 with the primary outreach team at the time?
28 A I wouldn't say frequently. The majority of the
29 communication occurred at the clinics at the
30 debrief.
31 Q I'll ask you to turn to tab 11, which is the
32 client care notes. You've gone over before that
33 part of what Beacon and Harbour Light do is
34 provide more than just a place to live; it's
35 trying to get people into social assistance,
36 housing, schooling, things like that?
37 A Yeah. I mean the primary goal is to get them
38 into independent living.
39 Q Entry at the top "Nicholas came from Edmonton."
40 Previously you said you've got a number of people
41 who are immigrants. Was it unusual to have
42 someone who comes from outside of the Lower
43 Mainland to stay at the Beacon shelter?
44 A Not at all.
45 Q So it's quite common to have homeless people from
46 all over Canada?
47 A Yes.

18

1 Q Looking at the November 27 note:
2
3 Has Nicholas called to set up an
4 appointment?
5
6 Sorry, November 26.
7
8 Nicholas set up an appointment with
9 caseworker for 1 P.M. He didn't show. He
10 said he has an application for PWD. And
11 then the following day Nicholas called to
12 set up appointment again for 1:00.
13
14 When it says "Nicholas called," do you know who
15 clients call when they're setting up appointments
16 with caseworkers?
17 A The caseworker themselves.
18 Q And how would that have been communicated to
19 Beacon staff that he had called?
20 A Would have left a voicemail.
21 Q So Nicholas would have left a voicemail or the
22 caseworker would have left a voicemail for
23 Beacon?
24 A "Nicholas called to set up appointment again for
25 1:00." Okay, so what happens is the caseworker
26 will set up an appointment for the resident,
27 shelter staff will leave a note on their bed or
28 at their dorm, and that's how they're informed.
29 Q So how would the staff have known that Nicholas
30 set up an appointment for 1:00?
31 A This would be the caseworker that's reporting
32 that, so...
33 Q Two shelters?
34 A The client would have contacted the caseworker
35 directly.
36 Q What I'm asking about is how did this record --
37 this is a shelter record. How did the shelter
38 know about these communications between Nicholas
39 and the caseworker?
40 A These are case history notes that the caseworker
41 is providing.
42 Q In terms of clients, has Beacon shelter had
43 clients who are aggressive?
44 A Yes.
45 Q Or disruptive?
46 A Yes.
47 Q Violent?

19

1 A Yes.
2 Q And what are the policies and procedures for
3 dealing with clients of that nature?
4 A Well, we try first to de-escalate, and then if
5 that doesn't work then -- and they refuse to
6 leave, we would call 911.
7 Q And would that type of behaviour or those
8 concerns be included in Beacon records?
9 A Yes.
10 Q And there's no indication from the records that
11 you reviewed that there was a concern that
12 Mr. Osuteye was violent, disruptive, or
13 aggressive?
14 A Not from these records, no.
15 Q I'd like you to turn to tab 15, please. So these
16 are the notes -- do you recognize these
17 documents?
18 A No. The only one I'm familiar with is the one
19 from Rosalie Rossi.
20 Q And who is Rosalie Rossi? Who was Rosalie Rossi?
21 A She was a social worker with the Vancouver
22 Coastal Health primary outreach team. She has
23 since passed away.
24 Q You indicated on page 2:
25
26 This afternoon, shelter staff from Beacon,
27 Mike W, did call to confirm client had
28 dropped off a prescription, taken daily
29 dose.
30
31 You said that that meant that the client had said
32 self-reported, he had taken the daily dose.
33 A Yeah.
34 Q Why do you say that that's the client's
35 self-reporting that he had taken --
36 A Well, in that case, we would provide the
37 individual with their medication, so it was
38 delivered, I guess, our RN. And then the client
39 would take the medication. And in some cases
40 they will appear to take it in the office, but we
41 can't determine if they did for sure or not.
42 Q So, effectively, that note means they may appear
43 to have taken their medication but it's not -- as
44 you said, sometimes they'll appear to take it but
45 do not?
46 A Well, in this particular case, the shelter
47 worker's reporting from what they saw that they

20

1 had taken the dose, but we don't actually, you
2 know, look to see that they swallowed it.
3 Q Don't check their mouth --
4 A No.
5 Q In that case it's possible that the client --
6 Mike W did actually see the client take the dose,
7 just not necessarily swallow it?
8 A That's correct.
9 Q In terms of medication policy, and you testified
10 on this, that if there is a concern that a
11 patient is not taking their medication that
12 shelter management will reach out to the nurses
13 or Vancouver Coastal Health?
14 A Yes, and that would be -- the concerns would be
15 based on observable behaviours.
16 Q What do you mean by that?
17 A Well, perhaps a behaviour that, at that time, was
18 unusual than, you know, what had been seen in the
19 past.
20 Q So if a client was exhibiting unusual
21 behaviour --
22 A Manic behaviour, what have you, yes, they would
23 report it.
24 Q They would report to Coastal Health?
25 A Yeah.
26 Q And if a patient was exhibiting, for example,
27 manic behaviour, unusual behaviour, concerning
28 behaviour, that's something that would be noted
29 in the shelter records; correct?
30 A That's correct.
31 MR. REID: Thank you. Those are my questions.
32 THE WITNESS: Thank you.
33 MS. MACKOFF: No redirect, My Lord.
34 THE COURT: No questions either. Thank you for your
35 time. Thank you for helping out.
36 MS. KOVACS: Thank you, Mr. Hawken.
37

(WITNESS EXCUSED).

21
1 MS. KOVACS: My Lord, the plaintiff is ready to call
2 her next witness, and that would be Kylie Dunn.
3 K-y-l-i-e, last name D-u-u-n-n.
4
5 KYLIE REBECCA DUNN, a
6 witness called for the
7 plaintiff, affirmed.
8
9 **EXAMINATION IN CHIEF BY MS. MACKOFF:**
10 Q Ms. Dunn, you are a primary care paramedic with
11 the British Columbia Emergency Health Services?
12 A Correct.
13 Q And, in 2012, the British Columbia Emergency
14 Health Services was known as British Columbia
15 Ambulance Services?
16 A Correct.
17 Q How long have you been a paramedic?
18 A 12 years.
19 Q Which station do you work out of currently?
20 A 259 out of Coquitlam, the Riverview grounds.
21 Q And do you remember which station you worked out
22 of in December 2012?
23 A According to the forms, 248 Alpha 1.
24 Q And what -- where is that station located?
25 A On Cordova in Vancouver between Heatley and
26 Hawks.
27 Q Does that station service a particular area?
28 A Usually the Downtown Eastside.
29 Q While working at that station, would you ever go
30 outside of that service area?
31 A We do. We get called out to go wherever the
32 calls are in the area. As calls happen, we shift
33 around, but we're generally based in the Downtown
34 Eastside for the 48 cars.
35 Q From that station, is there a particular hospital
36 that your station would work with and bring
37 patients to?
38 A Yeah, we usually go to St. Paul's, that's the
39 closest hospital, and they can handle 90 percent
40 of the calls we take. Our major trauma is to
41 VGH.
42 Q If you could please turn to tab 17 of the binder
43 in front of you.
44 A Got it.
45 Q Do you recognize this document?
46 A Yes. It's our patient care report.
47 Q And what is the patient care report?

22
1 A It's where we record the information about our
2 patient and what we find for the call, particular
3 call that we're on.
4 Q In the top right corner -- it's kind of hard to
5 read -- but it says "White commission copy; Pink
6 admitting copy; Yellow hospital copy."
7 A Yeah.
8 Q What does that mean?
9 A So the white copy I would keep, and we used to
10 hand in to the employer for records. The pink
11 copy is what goes to admitting, it's a very small
12 portion, so that the patient can get registered
13 at the hospital. And then the yellow copy is the
14 copy that I would hand over to the bedside nurse.
15 Q Okay. So this form is carbon copied?
16 A Correct.
17 Q So there would be three versions?
18 A Three versions all the same.
19 Q Right below that, number 3,
20 "Region/station/shift," there's numbers 248A1,
21 what do those numbers indicate?
22 A So region 2 is the Lower Mainland; station 48,
23 that would be the station on Cordova between
24 Hawks and Heatley; and the shift pattern is alpha
25 1, so that's a 12-hour day/12-hour night shift,
26 usually 6:30 to 6:30.
27 Q And, again, hard to read but "Date of service,"
28 looks like "05/12/12"?
29 A Correct.
30 Q So that would be December 5th, 2012?
31 A Correct.
32 Q Below that information there are two employee
33 numbers. Is one of those numbers your employer
34 number?
35 A Yes, the bottom number, 78024.
36 Q A little bit further down it says:
37
38 Ambulance responded to 312 E Cordova.
39
40 That would be where you met the patient?
41 A Correct, that would be where the ambulance was
42 dispatched to, and where we would have met the
43 patient, yeah.
44 Q And "Destination St. Paul's," that's St. Paul's
45 Hospital?
46 A Correct.
47 Q Is this your handwriting?

23
1 A No.
2 Q Whose handwriting is it?
3 A It would have been my partner's, who was
4 attending.
5 Q Do you remember your shift on December 5th, 2012?
6 A Not particularly.
7 Q Do you remember this call in particular?
8 A No.
9 Q Based on what's written here, do you know what
10 your role was during this call?
11 A My number is in the driver's slot, so I would
12 have been driving/assisting my partner while he's
13 evaluating the patient, usually taking vital
14 signs on scene, and then driving while my partner
15 would be transporting, and potentially treating
16 the patient, to the hospital.
17 Q Okay. And the top left corner, the first section
18 "Patient's Information," it says "Nicholas
19 Osuteye." That was the patient for who the call
20 was made?
21 A Yes.
22 Q And "postal address NFA," what does that mean?
23 A No fixed address.
24 Q Further down:
25
26 Date of birth - 22/06/77. Age - 35.
27 Province - Alberta. Gender - male.
28
29 Where is this information normally -- or how is
30 this information normally obtained?
31 A We try to get it from a driver's licence, care
32 card, and then the last -- any Visas, debit cards
33 we can find anything in the patient's wallet, and
34 is then their word of mouth.
35 Q And box number 4, "Vital signs," so a little bit
36 down from there, there's some numbers written
37 under "blood pressure, pulse, and respiratory."
38 Are there any numbers here that are particularly
39 alarming from your position as a paramedic?
40 A Nothing stands out, but having a blood glucose
41 4.1 with a GCS of 14 would make me err on the
42 side of caution.
43 Q What is the 4.1? What does that indicate?
44 A Just a patient's blood glucose level. So we like
45 to have people above 4 and acting appropriately,
46 i.e., a GCS of 15.
47 Q So a GCS of 15. Can you tell me a bit about the

24
1 GCS score in general and what is recorded on this
2 paper?
3 A So a 4, 5, 6 would be any one of us in this room,
4 we're coherent, we're alert, we're orientated,
5 I'm assuming. And then anything less than that,
6 so this particular one, 4, eyes open, the next 4,
7 so verbal response wouldn't be appropriate for
8 the situation, and then motor meaning following
9 directions, able to coordinate is a 6, is on par.
10 Q And the box beside that 10 examination, there's
11 "hallucinations" are checked off. And in the
12 column beside it "oriented person" is checked
13 off.
14 A Correct.
15 Q Can you tell me a bit about what those boxes
16 indicate?
17 A So meaning that it appears this gentleman was
18 orientated with whom we were as emergency
19 personnel but not orientated with where we were,
20 as in the place outside of 312 Cordova, or with
21 the time, meaning could be date, time, and even
22 seasons within the year.
23 Q Jumping around a little bit, but box 5, "History,
24 patient chief complaint/primary transfer
25 diagnosis," what's written there is
26 "hallucinations/voices," where would this
27 information come from?
28 A Generally from the patient from what we would be
29 either seeing or listening to their complaints
30 of, so possibly complaints of hallucinations,
31 verbal and/or hearing voices, like seeing things
32 or hearing voices.
33 Q Based on what's written here, are you able to
34 determine whether that was what was told to you
35 or what was observed, the hallucinations and
36 voices?
37 A It seems to be from what my partner had written
38 down, stating:
39
40 Walking around since 7:00 A.M. Has been
41 having hallucinations. Unable to focus.
42
43 It seems like the patient admits to having it --
44 to having the hallucinations.
45 Q And maybe just to clarify what's written in the
46 box below, if you could read out what that says,
47 because there's some signs there.

25

1 A So "denies ETOH," denies alcohol use. And
2 "denies drugs," at that particular time. And
3 then it says:
4
5 Voices/hearing music.
6
7 Q And then just above there:
8
9 Unorganized thoughts, bizarre behaviour.
10
11 Is that what that reads?
12 A Yes. Unorganized thoughts and bizarre behaviour.
13 Q Below that it says:
14
15 Medical/surgical history - schizophrenia.
16
17 How is -- what does that information indicate?
18 Is that a diagnosis that a paramedic would have
19 made?
20 A No. We can't diagnose patients, so that would
21 have been information given to us by the patient.
22 Q And how about below that, "Patient's
23 medications," where would that information come
24 from?
25 A Again, from the patient and/or finding an actual
26 prescription bottle, possibly on the patient.
27 Q What is your practice when you arrive at the
28 hospital? Do you normally go inside the hospital
29 with the patient?
30 A Yes.
31 Q Do you normally speak with any hospital staff?
32 A Yes. So on this particular day I was the driver,
33 so I would stay with the patient and get a fresh
34 set of vital signs, and then my partner would
35 take the pink copy to registration to get the
36 patient registered.
37 Q Would you speak with a triage nurse?
38 A The attendant -- my partner would have spoke with
39 the triage nurse, and then we would have been
40 directed on where to go within the emergency,
41 where our place was within the emergency.
42 Q And would you take the patient to that location?
43 A Correct. We take the patient to the bed -- to
44 the bedside, and we hand over to the bedside
45 primary nurse.
46 Q Would you speak to any doctors?
47 A Sometimes, if they're available, yes. If not, we

26

1 just hand over to the nurse.
2 Q In general, how long do you normally stay at the
3 hospital with the patient?
4 A Could be any particular amount of time. We stay
5 with the patient until the hospital accepts
6 responsibility.
7 Q At what point in the process is this form that
8 we're looking at normally filled out?
9 A It's usually ongoing, so during the call,
10 throughout the call as we're getting information,
11 that's when it's usually written down.
12 Q And you mentioned copies are left with the
13 registration desk and one of the nurses?
14 A The primary bedside nurse.
15 Q In your experience, does every call necessarily
16 result in a patient being transported to a
17 hospital?
18 A No.
19 Q Based on the information you have available on
20 this form, why was this patient brought to the
21 hospital?
22 A Well, with a GCS of 14, it's not 100 percent
23 normal, low blood sugar, a history of
24 schizophrenia, and then a prescription of
25 medications as well implies for me to transport
26 to the hospital.
27 Q You mentioned the prescription of medication was
28 a factor in that. What do you mean by that?
29 A Just because someone is prescribed a medication
30 doesn't mean that they're taking it. I can't --
31 I don't have the capability to do blood test on
32 street, so we take them to the hospital, so the
33 hospital can do blood testing and find out blood
34 levels and medications and see if people are
35 properly medicated.
36 MS. MACKOFF: My Lord, I'll ask that this be marked as
37 the next exhibit. I don't believe it's an
38 exhibit yet.
39 MR. MEADOWS: No objection.
40 THE COURT: Yes. Next exhibit.
41 THE CLERK: Exhibit 29, My Lord.
42 THE COURT: Yes, thank you.
43
44 **EXHIBIT 29: Common Book of Documents, tab**
45 **17: 2 page, British Columbia Ambulance**
46 **Service, Patient Care report, Osuteye,**
47 **Nicholas, Date of Service 05/11/12**

27

1 MS. MACKOFF: Those are my questions.
2
3
4 **CROSS-EXAMINATION BY MR. REID:**
5 Q I'll start by -- on the same page, the circle
6 "denies." I understand that's what that circle
7 with a line through it means?
8 A Yes.
9 Q "Denies suicidal, denies threatening"?
10 A Okay.
11 Q Would that be in response -- in standard practice
12 to specific questions? Is that something that's
13 specifically asked to people, "Are you suicidal?"
14 A "Do you want to kill yourself?" Yes. We have to
15 bluntly ask people. We're supposed to bluntly
16 ask people, yes.
17 Q So what are the questions that you're supposed to
18 bluntly ask someone dealing with suicidal or
19 threatening --
20 A "Are you thinking of hurting yourself; are you
21 thinking of harming others," and whether or not
22 they're under the influence of drugs or alcohol
23 and, if they are suicidal, if they have a plan.
24 Q And then that's what's charted here. So the fact
25 that is says "denies suicidal, denies
26 threatening," that's the standard charting you'd
27 see in response to those questions if their
28 answer is negative.
29 A Every paramedic is different, and like I said
30 before, I didn't write this down. So every
31 form's going to be different from what we read,
32 but that is as I read this.
33 Q You read it as denying suicidal, denying
34 threatening?
35 A Correct.
36 Q On the box on the right there under "Examination
37 10," there's something that says "combative"?
38 A Yes.
39 Q What does that --
40 THE COURT: Sorry, I don't have that. Where is that,
41 please?
42 MR. REID: Sorry, My Lord. It's on the same sheet,
43 there's various numbers, there's "10 mental
44 status," which is on the right-hand and upper-mid
45 side of the page.
46 THE COURT: Sorry, not to comment on my eyes at this
47 point -- I do see it now. Okay. I'm good.

28

1 Thank you.
2 THE WITNESS: Sorry, can you repeat that?
3 MR. REID:
4 Q What does "combative" mean on this form?
5 A I would associate combative with physical
6 violence or not complying with the -- not
7 complying physically with what we're asking to
8 do.
9 Q So a patient who wasn't complying or who was
10 physically violent, that would be when you check
11 off "combative"?
12 A Myself, yes.
13 Q At the time, you were working you said primarily
14 from that dispatch on the Downtown Eastside?
15 A Correct.
16 Q In your experience, at the time, did you have
17 many patients who were combative?
18 A Yes.
19 Q Many were violent?
20 A Yeah.
21 Q Ones who needed to be restrained?
22 A At times, yes. It's -- yeah.
23 Q And is that something that you, or you'd expect
24 the person you were working with, would have
25 charted in this record if there was any such
26 concerns?
27 A I would hope so.
28 Q So you'd expect it to be in there?
29 A Yes.
30 Q Final question for you, are you familiar with
31 what a section 28 is?
32 A Yes.
33 Q What is a section 28?
34 A In brief terms, something that the police
35 sectioned peoples on the street.
36 Q So have you ever been involved in bringing in a
37 patient under a section 28?
38 A Yes.
39 Q And that's where the police call the ambulance to
40 say "This person needs to go to hospital"?
41 A Correct.
42 Q And they're required to go to hospital on those
43 circumstances?
44 A Correct.
45 Q Is there any indication that Mr. Osuteye was a
46 section 28 in this case?
47 A It's not written down, so I cannot say.

29

1 MR. REID: Thank you. Those are my questions.
2 MS. MACKOFF: No redirect, My Lord.
3 THE COURT: And I have no questions either. Thank you
4 very much.
5 THE WITNESS: Thank you.

6
7 **(WITNESS EXCUSED)**

8
9 MS. KOVACS: My Lord, we have one more witness this
10 morning who will be a little bit longer, and I
11 wonder if we might take the morning break a bit
12 early and then get her started after.

13
14 **(JURY OUT)**

15
16 THE CLERK: Order in court. Court is adjourned for
17 the morning break.

18
19 **(PROCEEDINGS RECESSED AT 11:01 A.M.)**
20 **(PROCEEDINGS RECONVENED AT 11:19 A.M.)**

21
22 THE CLERK: Order in court.
23 THE SHERIFF: The jury, My Lord.

24
25 **(JURY IN)**

26
27 MS. KOVACS: My Lord, the plaintiff calls her next
28 witness, which is Registered Nurse, Alison
29 Jordan, who is already in the witness stand. And
30 Nurse Jordan will be affirmed.

31
32 ALISON MARGARET
33 JORDAN, a witness
34 called for the
35 plaintiff, affirmed.
36

37 **EXAMINATION IN CHIEF BY MS. MACKOFF:**

38 Q Nurse Jordan, you are a registered nurse?
39 A Yes.
40 Q And would you be able to tell us what that means?
41 A Registered nurse, so I look after patients with
42 medical concerns, primarily.
43 Q What does it mean to be registered as opposed to
44 another kind of --
45 A Registered; we are licensed with a college, so
46 standards of practice, and we're unable to work
47 unless we're licensed.

30

1 Q And I understand you're employed by Providence
2 Health Care, is that right?
3 A Yes.
4 Q And Providence Health Care is the health
5 authority that operates St. Paul's Hospital?
6 A Yes.
7 Q How long have you been a nurse?
8 A Since 1985.
9 Q So do the math for me. How many years is that?
10 A 34.
11 Q How long have you been at St. Paul's?
12 A Since 1987.
13 Q Not long after you got your license to nurse?
14 A Yes.
15 Q So well over 30 years. That's a "yes"?
16 A Yes.
17 Q What is the address of St. Paul's Hospital? If
18 you could just give us that.
19 A 1081 Burrard Street.
20 Q And just to orient us, if I could have you
21 turn -- I think you've got Exhibit A in front of
22 you, or perhaps not yet. It's a big binder.
23 A Big binder, yes.
24 Q All right. Tab 30, if you could look to that,
25 it's already marked as Exhibit 27 in these
26 proceedings. Do you have that before you?
27 A Yeah.
28 Q It's an overhead Google map.
29 A Right.
30 Q And St. Paul's Hospital is identified on the left
31 side?
32 A Yes.
33 Q Is that in the right spot?
34 A Yeah.
35 Q So 1000 block of Burrard Street?
36 A Yes.
37 Q Now -- so you've worked at St. Paul's pretty much
38 your entire career.
39 A Yes.
40 Q How long have you worked -- and I understand you
41 work in the emergency room; is that right?
42 A Yeah.
43 Q How long have you been working in the emergency
44 room?
45 A I started in emerg in 1999, and I worked, I
46 think, to about 2002 and 2003, and then I went to
47 a different position called clinical coordinator,

31

1 which is the site lead, so we do flow and access,
2 and then I went back to the emergency about 2010.
3 Q I see. And since 2010, you've consistently been
4 working in the emergency room?

5 A Yes.
6 Q Now, I take it, having worked in the emergency
7 room for most of your career, you've seen a lot
8 of changes over the years.

9 A Yes.
10 Q Can you describe those changes for me?

11 A Changes in terms of patient population or in
12 terms of...

13 Q Yes.
14 A We've all been, sort of, the hospital for the
15 Downtown Eastside population. That population
16 has changed in terms of numbers. We see an
17 increase in overall numbers.

18 What has been primarily, probably, the worst
19 change or the most negative change for us is the
20 introduction of crystal meth. Stimulant-type
21 drugs have caused a lot of violence, a lot of
22 aggression, out-of-control patients. We see a
23 lot more of that now than we ever did before. It
24 sort of started with crack cocaine, but crystal
25 meth has really made it pretty bad.

26 Q Can you estimate for us when that sort of
27 introduction of crystal meth happened or when you
28 started seeing it in the emergency room?

29 A I would say like 2010 onward maybe. Yeah.

30 Q So over time, you mention the patient demographic
31 and that there's been an increase in numbers; is
32 that correct?

33 A M'mm-hmm.

34 Q That's a "yes"?

35 A Yes, sorry.

36 Q "M'mm-hmms" don't turn up on the record, so I'll
37 try to catch you.

38 And in terms of those admissions, I mean
39 obviously there are drug abuse concerns, what
40 about organic mental health concerns from the
41 Downtown Eastside? Do you see a lot of those in
42 the emerg?

43 A Yes.

44 Q What kinds of patients?

45 A We see a lot of, like, schizophrenic, bipolar. A
46 lot of -- that's where it's gotten probably the
47 biggest change. We rarely see strictly mental

32

1 health anymore; we see mental health with, you
2 know, the complicating factor of substance
3 misuse. We don't see a lot of people who are
4 functional, like highly functional in their lives
5 and maybe have an episode of their mental illness
6 where they've decompensated and need treatment.
7 We primarily see what's called dual diagnosis,
8 which is mental health and substance.

9 Q And so that's considered a complex patient.
10 A Yes.

11 Q We've heard that before in this trial. Complex
12 and sort of chronic, would that be of concern?

13 A Yeah, yeah.

14 Q You see a lot of repeats?

15 A Yes.

16 Q Just generally speaking, and I don't need your
17 detailed recollection on this, but do you have a
18 memory of an external review happening at
19 St. Paul's Hospital?

20 A Yes.

21 Q And do you recall roughly when that was?

22 A I think that was 2013/2014.

23 Q So that's your estimate?

24 A Yeah.

25 Q Could have been earlier?

26 A Could have been, yeah.

27 Q Now that external review did lead to some
28 changes. Correct?

29 A Yes.

30 Q You mentioned a couple of different roles. So
31 you've been an RN in the ER. We're using a lot
32 of acronyms there, so we need to be careful to
33 explain what the acronyms mean. ER is obviously

34 the emergency room, or you refer to it as the
35 emerg; correct?

36 A Yes.

37 Q You also referred to something called the CNL.
38 Is that what I caught there earlier?

39 A Yes.

40 Q What is that?

41 A That's a clinical nurse leader, so that is the
42 on-shift charge nurse, so responsible for
43 staffing, flow in and out of the department,
44 redeploying resources depending on how busy the
45 department is, if there's an area that is more
46 acute or if there's, you know, multiple trauma
47 patients, that sort of thing.

33
 1 Q You've been a CNL before?
 2 A Yes.
 3 Q I take it you actually are one now; is that
 4 right?
 5 A Yes.
 6 Q Do you recall if you were a CNL in or around
 7 December of 2012?
 8 A I think I had just taken the CNL position. I
 9 can't remember, specifically, the date.
 10 Q And since December 2012, then, have you changed
 11 positions?
 12 A I have. In May of 2017, our manager was sent to
 13 be part of the redevelopment, and so they had
 14 looked for a replacement for her and not had a
 15 lot of success, so I agreed to step in to do the
 16 manager's position. But because I'm not
 17 technically qualified, because you need a
 18 master's for that position, and I'm very close to
 19 retirement, I did not want to come out of the
 20 union so I went into -- well, they created a
 21 role, a supervisor's role. So I went into that
 22 until June of this year, and then things have
 23 changed at the redevelopment, so our manager has
 24 come back, so we didn't need a manager and a
 25 supervisor, so they've deleted the supervisor
 26 role, and I've gone back to clinical nurse
 27 leader.
 28 Q So that role was created for you, and you became
 29 a supervisor or a manager, in effect.
 30 A Yes.
 31 Q And now you're a CNL again.
 32 A Yes.
 33 Q Which still has some supervisory duties, the way
 34 you've described them to me.
 35 A Yes.
 36 Q If I could take you to tab 28, because I'd like
 37 to get a bit of an understanding of the various
 38 wards and departments in St. Paul's Hospital.
 39 It's a big hospital; correct?
 40 A Yeah.
 41 Q And there's an older building, there's some
 42 somewhat newer buildings, and it's a complicated
 43 layout.
 44 A Right.
 45 Q And I take it there are wards that have different
 46 codes, but you know those codes, and you can
 47 decipher those for us; right?

34
 1 A M'mm-hmm, yes.
 2 Q So -- and prior to your work in emerg, I take it
 3 you worked as a ward nurse; is that right?
 4 A Yes.
 5 Q Where did you work?
 6 A I worked on the medicine floor.
 7 Q All right. So if we look at this page at tab 28,
 8 this is a document that was produced by
 9 Providence Health Care, and you can see at the
 10 top it says "How many psychiatric beds are there
 11 in SPH," which is St. Paul's Hospital?
 12 A M'mm-hmm.
 13 Q And were they occupied between December 6, 2012,
 14 at 7:00 A.M. to I think it says 11:30? So it
 15 looks as though a question was being asked in
 16 terms of bed availability at St. Paul's Hospital
 17 on the morning that brings us here, really, which
 18 is the assessment of Mr. Osuteye.
 19 A Yes.
 20 Q And this is produced, I'm going to suggest to
 21 you, by Providence Health Care, which is your
 22 employer.
 23 A Yeah.
 24 Q And it says "Data source bed map and census." Do
 25 you know what that is?
 26 A Yes.
 27 Q What does census mean?
 28 A Census means the number of beds that the unit is
 29 funded for and also the level of staffing that
 30 they have for that number of patients.
 31 Q And it looks like they've given us a December 6,
 32 2012, midnight census count. So is there a
 33 midnight census count that happens at St. Paul's
 34 Hospital?
 35 A I believe on the inpatient units there is. There
 36 isn't in the emergency.
 37 Q I see. So below "Site SPH" it says:
 38
 39 Note - psychiatric bed count is based on the
 40 allocated beds to the unit. Midnight census
 41 count is based on patient's location at the
 42 time when midnight census is taken.
 43
 44 So it can change; this is not a static document.
 45 A Correct.
 46 Q This is simply a snapshot of what it was at
 47 midnight.

35
 1 A Yes.
 2 Q And it says:
 3
 4 Occupancy rate can exceed 100 percent.
 5
 6 What does that mean?
 7 A Over capacity.
 8 Q So even when beds are full there's a way to make
 9 room for more?
 10 A Every unit I believe -- every inpatient unit in
 11 the hospital has the ability to go two over
 12 census, and that's it. They can only go two
 13 over.
 14 Q What happens in those instances if an admission
 15 has to happen? Is it transferred to another ward
 16 or another hospital?
 17 A If they're full? If they're over census?
 18 Q M'mm-hmm.
 19 A They stay in the emergency.
 20 Q Now if you look at -- there's a table below and
 21 it's got a unit code, column for number of beds,
 22 midnight census count, and the occupancy rate in
 23 the far right column.
 24 A M'mm-hmm, yes.
 25 Q Can you decipher what each of the unit codes are
 26 for us, on the left?
 27 A 2N is 2 North, that's the psychiatric unit.
 28 Probably a little bit -- patients are a little
 29 bit more stable. 4 Northwest is for eating
 30 disorder patients exclusively, so under the
 31 mental health program but only those patients go
 32 to 4 Northwest. 8C is also an inpatient mental
 33 health unit, again, a little bit less acute. 9A,
 34 a mental health unit and I believe -- I'm not
 35 100 percent -- but I believe 9A came about
 36 because -- in part because of the crystal meth
 37 crisis. There was so many patients that were --
 38 had drug-induced psychosis that they actually
 39 expanded their beds. And then PASU is -- that's
 40 the name of the unit now. It was formerly called
 41 2 East, a mental health unit as well. And it
 42 was -- generally that's where the emerg sends
 43 their patients as the first inpatient unit, and
 44 as they're stabilized on 2 East, then they will
 45 go to one of the other units eventually after
 46 however many days.
 47 Q So it used to be called 2 East, but here it's

36
 1 called PASU?
 2 A Right.
 3 Q Which is an acronym.
 4 A It's called Psychiatric Stabilization Unit. I
 5 can't remember. Psychiatric Acute Stabilization
 6 Unit, I think.
 7 Q Psychiatric in any event, and it's meant to be a
 8 unit where patients are stabilized.
 9 A Yes.
 10 Q And you've already described it, it was 2 East or
 11 PASU, it is a unit that patients from emerg were
 12 sent to.
 13 A Generally, yeah. Generally to that unit first.
 14 Q So would you, as an RN in the emerg, would you
 15 actually go to the PASU or 2 East?
 16 A Only for the patients -- patients who are
 17 certified under the *Mental Health Act* have to be
 18 escorted by security and by a registered nurse,
 19 or a registered psychiatric nurse, so, yes, go
 20 and hand the patient over to the staff in PASU.
 21 Q So when someone is certified, security is
 22 involved?
 23 A Yes.
 24 Q Why?
 25 A In case they decide to try and leave, security's
 26 there to make sure they get safely to where
 27 they're supposed to be.
 28 Q And we've a little bit in this trial about what
 29 "certified" means before, but it's an involuntary
 30 admission --
 31 A Yes.
 32 Q That person is there against their will.
 33 A Yes.
 34 Q Under a certificate.
 35 A Yes.
 36 Q And earlier, and I don't want you to start giving
 37 medical opinion, but you talked about
 38 drug-induced psychosis. Can you just describe
 39 for me what you understand that to mean, so we
 40 know what we're talking about?
 41 A It's a psychosis, you know, that's not sort of
 42 organic like schizophrenia or bipolar disease or
 43 a mental illness like that. It's generally a
 44 psychosis that is caused by an external agent
 45 being a stimulant-type drug.
 46 Q So crystal meth, in your experience, can cause
 47 psychosis?

37
 1 A Yes.
 2 Q But sometimes psychosis can be caused by an
 3 organic condition such as schizophrenia.
 4 A M'mm-hmm.
 5 Q Sorry, that's "yes"?
 6 A Yes.
 7 Q And if we look -- we've got the "number of beds"
 8 column, and then we've got the "midnight census
 9 count," and it looks as though in the first four
 10 units the beds are full, if not over capacity; is
 11 that right?
 12 A Yes.
 13 Q Except the PASU, which is 2 East, is not.
 14 A Correct.
 15 Q And, in fact, there are actually four beds
 16 available.
 17 A It appears that way, yes.
 18 Q And can you just describe for me, logistically
 19 speaking, where 2 East or PASU was in relation to
 20 the emerg? How far is it?
 21 A It's on the second floor. It's, essentially,
 22 right above the emerg.
 23 Q Not too far?
 24 A Not too far, no.
 25 Q Generally speaking, can you describe the
 26 emergency department for me? What is it like in
 27 that room?
 28 A In terms of environment?
 29 Q Yes.
 30 A It's not nice. It's loud. It's usually bright.
 31 People are coming and going; people are coming
 32 and going for tests; there's paramedics; there's
 33 physicians; there's nurses; there's housekeepers,
 34 porters; there's a lot of people. And it doesn't
 35 matter what time of day; it's always pretty
 36 chaotic and busy.
 37 Q Chaotic and busy.
 38 A Yeah.
 39 Q And I appreciate that you probably haven't
 40 actually worked as a nurse in the PASU; correct?
 41 A No, I have not.
 42 Q But you have certainly walked into that room to
 43 deliver a patient?
 44 A Yes.
 45 Q Okay. Can you describe what your observations
 46 are of that unit in comparison to the emerg?
 47 A It's quieter, definitely. It's sort of -- it's a

38
 1 funny unit. Like, the old building is a little
 2 bit strange in the way it's set out, and it's
 3 been renovated so many times. So it's long and
 4 sort of narrow, so when I drop a patient off at
 5 the nursing station I can't necessarily see
 6 what's going on in the unit. I have been up
 7 there and opened the door to deliver a patient, I
 8 have had another patient run out. I mean, it can
 9 be...
 10 Q It can be busy?
 11 A It can be busy, yeah.
 12 Q But as compared to the ER.
 13 A Yeah.
 14 Q Less so.
 15 A Less -- I would say so, yeah.
 16 Q All right. And you said quieter, generally
 17 speaking.
 18 A Yes.
 19 MS. KOVACS: My Lord, I wonder if we can mark this as
 20 the next exhibit, the bed census.
 21 THE COURT: Mr. Meadows?
 22 MR. MEADOWS: No objection.
 23 THE COURT: Yes, I think we're at 29, aren't we?
 24 THE CLERK: Exhibit 30, My Lord.
 25 THE COURT: 30, my goodness. Hopeless. Thank you.
 26
 27 **EXHIBIT 30: Common Book of Documents, tab**
 28 **28: 1 page, ... "How many psychiatric beds are**
 29 **there at SPH and were they occupied between**
 30 **Dec 6, 2012 00:07AM to 11:3...**
 31
 32 MS. KOVACS:
 33 Q Now, Nurse Jordan, I want to take you to the
 34 night of December 5th, 6th, 2012. Do you know if
 35 you were working that night?
 36 A Yes.
 37 Q When you work a night shift, what is the standard
 38 shift?
 39 A Starts at 1920, so 7:20 P.M., and goes till 0730,
 40 35.
 41 Q So it's about a 12-hour shift?
 42 A Yes.
 43 Q And a few minutes. All right. I'm going to have
 44 you turn to tab 21 in the binder. And you'll see
 45 that we have eight pages of records that are
 46 titled "Emergency Department Nursing Assessment"
 47 and then some? There are some more documents?

39
 1 A Yes.
 2 Q Sorry. You have that before you?
 3 A Yes, thanks.
 4 Q And just before we go there, actually, if you can
 5 just bear with me for a moment.
 6 THE COURT: Just to interrupt to make sure we all have
 7 it, I have eight pages in total, and your
 8 question suggested that there might be more
 9 pages.
 10 MS. KOVACS: My apologies; I didn't mean to confuse
 11 things. It is eight pages in total.
 12 THE COURT: Thank you.
 13 MS. KOVACS:
 14 Q When a patient is brought to hospital by
 15 ambulance to the ER, can you explain just how
 16 that intake happens?
 17 A Patients brought by ambulance, they stop at
 18 triage. The triage nurse does a brief assessment
 19 and assigns them a CTAS code and score, and
 20 that's just sort of the preliminary diagnosis,
 21 and the CTAS score indicates how fast they should
 22 be seen by a physician. So a CTAS 1 would be
 23 like a cardiac arrest, needs immediate attention;
 24 CTAS 5 is somebody who can wait a little bit.
 25 Q I see.
 26 A And then --
 27 Q Just before you move on from there, sorry, I want
 28 to take this in pieces. Can I just have you turn
 29 back to tab 14, page 18, in the bottom right-hand
 30 corner? So tab 14 is already marked as a whole
 31 as Exhibit 13. And my sincere apologies to
 32 everyone but this was a photocopy and collating
 33 error, but page 18 of that set appears to be a
 34 triage note from December 6th of 2012. Do you
 35 have that before you?
 36 A Yes.
 37 Q And it says at the top "Nicholas Alexander
 38 Osuteye"?
 39 A M'mm-hmm. Yes.
 40 Q Top right, "SPHED," which is emergency
 41 department. "Acute 2," and then "ESTR 14," is
 42 that the stretcher number, 14?
 43 A Yes.
 44 Q That's where he was placed, in the emergency
 45 room?
 46 A Yes.
 47 Q And it says "Triage Note - Wrigley, Helen J."

40
 1 And then in parenthesis "RN". Do you know Helen
 2 Rigley?
 3 A Yes, I do.
 4 Q Was she the triage nurse then?
 5 A Yes.
 6 Q So she did what you just described, which was
 7 triaging the patient from the ambulance.
 8 A Yes.
 9 Q And you talked about the CTAS code, and it looks
 10 like he's a 4 here?
 11 A M'mm-hmm, yes.
 12 Q "MH details CTAS description," what does that
 13 mean?
 14 A That's the coding, so mental health, and the
 15 description of his presenting behaviour.
 16 Q And it says "bizarre paranoid behaviour" and then
 17 it says "harmless"?
 18 A Right.
 19 Q So that's not someone who is presenting as
 20 aggressive.
 21 A Right.
 22 Q
 23 Patient History and Comments: Patient was
 24 wandering on street and VPD stopped patient,
 25 called EHS.
 26
 27 That's the ambulance?
 28 A Yes.
 29 Q
 30 Patient bizarre behaviour, denies SI.
 31
 32 A Suicidal ideation.
 33 Q
 34 Disorganized thoughts. Query - hearing
 35 music. Calm and co-operative. Patient from
 36 Alberta. History? Schizophrenia.
 37
 38 Where would -- in your experience, where would
 39 the triage nurse get this information from?
 40 A From the paramedics.
 41 Q And there's a number of -- there's some data
 42 produced below. Is that all produced from the
 43 paramedic as well?
 44 A The vital signs or the allergies?
 45 Q All of it.
 46 A The allergies would likely come from the
 47 paramedics, and the vital signs the triage nurse

41

1 does.
2 Q So she's actually taking another set of vitals?
3 A Yes.
4 Q Assuming the paramedics had already taken some as
5 well.
6 A Yeah.
7 Q Do these vitals tell us anything, like the
8 glucometer?
9 A No. They're all pretty normal.
10 Q What about the Glasgow Coma Scale? What's that?
11 A That is -- so that's how we determine whether
12 somebody is confused or not. So eyes opening
13 spontaneously, 4 is the score. Disoriented, so
14 he appears to Helen to be confused. He's obeying
15 her commands. So a 15 is a perfect score. A 15
16 out of 15 is a normal presentation.
17 Q And Mr. Osuteye has not received a 15. He's got
18 a 14.
19 A A 14.
20 Q Where has he lost points?
21 A Disoriented and converses. So the questions you
22 would ask somebody are "do you know the date, the
23 time; where are you right now?" Those are the
24 questions you ask and whether or not somebody can
25 answer them accurately.
26 Q So he's fallen short on those questions.
27 A M'm-hmm.
28 Q Sorry, that's "yes"?
29 A Yes. Sorry.
30 Q It's okay. But he's obeying instructions?
31 A Yes.
32 Q And motor responses?
33 A Yes.
34 Q So we're going to leave that tab entirely now.
35 THE COURT: Can I just ask one question? Counsel
36 focussed on the "disoriented" but the words
37 beside it "and converses," what does that mean?
38 What, if any, significance does that have?
39 THE WITNESS: That he's conversant. He's answering
40 questions. He's just not answering them
41 correctly.
42 THE COURT: So that doesn't inform -- thank you.
43 MS. KOVACS:
44 Q And just to be clear, the best verbal response, 4
45 is out of -- is that out of 5 then or what's --
46 A Out of 5, yes.
47 Q Okay. So now we're going to go back to tab 21,

42

1 which we've already identified as an eight-page
2 document. Is your handwriting on this document?
3 A Yes, it is.
4 Q December 6th at the top?
5 A Yes.
6 Q Times 0045, so 45 minutes after midnight?
7 A Yes.
8 Q Bed number 14?
9 A Yes.
10 Q And, of course, this is pertaining to Nicholas
11 Alexander Osuteye?
12 A Yes.
13 Q Who is the physician, the admitting physician?
14 A Dr. Pourvali.
15 Q He's an emergency room --
16 A Emergency physician, yes.
17 Q And then there's some address details in there,
18 Edmonton. Do you see that? "2739 - 41 Street
19 Northwest, Edmonton." In the top right corner?
20 A Yes. That's what I guess the paramedics would
21 have given to admitting, the registration clerk.
22 Q So what we know is this gentleman is not from
23 Vancouver, he's from Edmonton.
24 A Right.
25 Q So let's walk through this form carefully,
26 because this is your handwriting throughout the
27 form; is that right?
28 A Some of -- yeah, most of it. There's other
29 handwriting that is not mine.
30 Q Maybe as we go through you can tell us what's
31 yours and what's not. Okay? So I take it the
32 date, time, that's your handwriting?
33 A Yes.
34 Q "Admitted per," and then he's walking, so he's
35 ambulatory?
36 A Yes.
37 Q "Accompanied by EHS," that's the ambulance?
38 A Yes.
39 Q Language spoken is English?
40 A Yeah.
41 Q And it says "Chief Complaint." Can you read for
42 us what it says there? Is that your handwriting?
43 A Yes.
44
45 Found wandering on street. Approached by
46 VPD. Found him to be disorganized but
47 co-operative.

43

1
2 Q Homeless?
3 A I can almost read my own writing here.
4
5 Homeless. EHS called. Not sectioned by
6 VPD. Denies alcohol or drugs. Recently has
7 moved here from Alberta. On arrival appears
8 to be responding to internal stimuli.
9 Laughing, smiling inappropriately.
10
11 Q Let's just break some of that down. The first
12 four sentences, sort of the history I guess, if
13 we could call it that, where is that information
14 from?
15 A From the paramedics.
16 Q So this is not something you've elicited yourself
17 from the patient?
18 A I ask again, but that's the initial report from
19 the paramedics.
20 Q And it says:
21
22 On arrival appears to be responding to
23 internal stimuli.
24
25 Was that your observation?
26 A Yes.
27 Q What does that mean?
28 A He was talking but not -- he was talking to --
29 having a conversation but not with anybody
30 present. So he was talking, laughing, very
31 distracted.
32 Q What do you mean by "very distracted"?
33 A Looking around -- like, it would appear to me
34 that he was possibly hallucinating, like he was
35 looking around. But when I spoke to him directly
36 and asked him to do something, he would do it.
37 Sometimes he would answer, sometimes he wouldn't.
38 Q I see. And then you said "laughing, smiling
39 inappropriately." What does that mean?
40 A He's laughing when nobody's talking. Not
41 laughing with people. He's just laughing.
42 Q And that's something of significance for you to
43 observe and record?
44 A Yeah, because he appears to be engaged, but he's
45 just engaged with somebody that I can't see,
46 so...
47 Q And then there's "Allergies noted, yes, Demerol."

44

1 Do you know where you got that information?
2 A Paramedics.
3 Q So, generally speaking, before we go further down
4 into this document, how is it that you came to be
5 the nurse that was actually taking him on to bed
6 14?
7 A That night I was the float nurse. So what a
8 float nurse is, goes around and does break relief
9 for the nurses in that assignment. So I was
10 relieving that particular assignment which was
11 stretchers 13 to 16. Then at 1:00 o'clock, I
12 moved on to the assignment next to that,
13 stretcher 17 to 20, and then after that, I go and
14 I break-relieve the triage nurse. So we just
15 rotate through and make sure everybody gets their
16 breaks.
17 Q I see. So that's why you're there; you're there
18 as a float nurse to relieve people for their
19 breaks?
20 A Yes.
21 Q Who was the primary care nurse in charge of
22 Mr. Osuteye?
23 A Yvette.
24 Q Do you know her last name?
25 A Mueller.
26 Q Is she someone you work with frequently?
27 A No. She doesn't actually work in the department
28 anymore.
29 Q I see. If we look at page 6, and we're going to
30 come back to page 1, but if you look at page 6,
31 bottom, there appears to be a table where it says
32 "RN printed name." You see that?
33 A Yes.
34 Q Is this where nurses write down their names and
35 their signatures and their initials?
36 A Yes.
37 Q Why is that done?
38 A Because we all don't have very good handwriting.
39 It's a record; right? I mean, if something comes
40 up, then you know who's been involved in the care
41 of the patient and you can look. And we initial
42 our medication administration records and we
43 don't sign our full name, so it's just a way of
44 keeping track of who's done what.
45 Q Who's done what in the record?
46 A Yeah.
47 Q Your name is first there, Allison J?

45
 1 A Yes.
 2 Q And then Yvette Mueller is below you?
 3 A Yes.
 4 Q And then there appears to be a Jen Hughes?
 5 A Yes.
 6 Q And what's at the bottom there? Can you read --
 7 A That is Irene Vandas.
 8 Q It appears to be float 2.
 9 A On the day shift, yeah.
 10 Q So that would have been the next day?
 11 A M'mm-hmm.
 12 Q Yes?
 13 A Yes.
 14 Q Let's go back to page 1 now. So you are giving
 15 relief to Yvette Mueller then at the time that
 16 Mr. Osuteye comes in, I take it.
 17 A Sorry?
 18 Q You're relieving Yvette --
 19 A Relieving Yvette, yes. That's correct.
 20 Q So we just finished off speaking about allergies.
 21 And below that there's a large table and it says
 22 "medications" and you've written "risperidone,"
 23 what does it say after that?
 24 A "3 milligrams PO QHS."
 25 Q What does that mean?
 26 A That means he gets 3 milligrams of risperidone at
 27 bedtime, should be taking it in the evening.
 28 Q And where did you get that information from?
 29 A He had two boxes of that medication with his name
 30 on it in the pocket of his pants.
 31 Q And how did you come to access that?
 32 A Because he changed and he gave -- I wanted his
 33 belongings because he was going to be certified,
 34 so we take people's personal belongings away from
 35 them once they've been certified.
 36 Q So you assumed at that point he was going to be
 37 certified, based on your experience.
 38 A Yeah.
 39 Q Based on what he was presenting with, you
 40 presumed that that was going to happen.
 41 A Yes.
 42 Q So you take all of his belongings away?
 43 A For every mental health patient that's certified,
 44 yes.
 45 Q If a patient is not certified, do they get to
 46 keep some of their belongings with them?
 47 A They get to keep all their belongings.

46
 1 Q So you give him a hospital gown?
 2 A Yes.
 3 Q So you have access then to the medications that
 4 was on his person?
 5 A Does he have access?
 6 Q No, you were able to access those, and you've
 7 described you had two boxes?
 8 A Two boxes.
 9 Q Do you remember what those looked like? Do you
 10 have a memory of that?
 11 A I do. They were kind of squished and I couldn't
 12 tell from -- they had medication and cards, you
 13 know, like a punch card.
 14 Q Blister pack?
 15 A Sorry?
 16 Q A blister pack?
 17 A Yeah, sort of like a blister pack. And I
 18 couldn't really tell how many he may or may not
 19 have taken. There were a couple of tablets
 20 missing, as far as I remember. I don't remember
 21 what date they had actually been prescribed, but
 22 they had his name and the dose and the directions
 23 were on them, on the package.
 24 Q Just before we go on to talk about the belongings
 25 and your collection of them, do you have an
 26 independent recollection of Nicholas Osuteye?
 27 A Not so much. I mean I have more of a
 28 recollection of him because of the news story
 29 that came on after he was discharged; right? He
 30 was in the hospital the other day.
 31 Q So that's how you're able to recall some of the
 32 facts of his admission?
 33 A M'mm-hmm.
 34 Q That's a "yes"?
 35 A Yes.
 36 Q It's okay. So because of the events that
 37 followed, you're, like, "Oh, that was my
 38 patient." Is that fair?
 39 A Yes.
 40 Q Because this, of course, was almost seven years
 41 ago now.
 42 A Yes. It was a while ago.
 43 Q But you specifically remember seeing two boxes of
 44 smooshed risperidone?
 45 A I do, yeah. It's not the normal -- I mean, we
 46 usually get pill bottles; right? It almost
 47 looked like something maybe -- you know when your

47
 1 physician gives you a sample, it looked like that
 2 kind of a box.
 3 Q So it had an unusual presentation, in your
 4 experience.
 5 A In my experience, yes.
 6 Q And do you recall actually seeing if there were
 7 pills missing or not?
 8 A I remember looking but being unable to tell, and
 9 he wasn't forthcoming with the information when
 10 he might have taken his last dose.
 11 Q What do you mean by "he wasn't forthcoming with
 12 the information"?
 13 A He was answering all my questions pretty much
 14 just "yes" and "no." If I asked something that
 15 required more than that he was mumbling and not
 16 making eye contact.
 17 Q And to the right you've got a "Medical and
 18 Surgical History, schizophrenia"?
 19 A Yes.
 20 Q Where would you have gotten that information?
 21 A Paramedics.
 22 Q And "cervical fusion"?
 23 A That is not my writing.
 24 Q Okay. That's somebody else's writing?
 25 A Yeah.
 26 Q It says, "Use of tobacco, yes"?
 27 A Yeah. That's not my writing either, though.
 28 Q Someone else at a later time, as you were the
 29 first to see him --
 30 A Well, because I would have handed over what I had
 31 done to Yvette and she would have carried on with
 32 the assessment if it wasn't quite complete.
 33 Q I see. So were you able to ask him questions
 34 about his tobacco use, on the intake assessment?
 35 A She filled in -- I think I put "yes," and she
 36 filled in "half a package," because I did ask him
 37 about alcohol, and I did ask him about drugs, and
 38 he denied use of both.
 39 Q I see. And "denies marijuana," is that Yvette's
 40 handwriting or yours?
 41 A That's Yvette's handwriting.
 42 Q "Last use, query, once a week," that's Yvette's
 43 handwriting again?
 44 A That's Yvette, yeah.
 45 Q "Domestic violence" section, it says "Lives at
 46 Salvation Army." Is that your handwriting?
 47 A No.

48
 1 Q Do you know whose that is?
 2 A Maybe Yvette's. I don't know.
 3 Q "Vital signs," did you take vital signs?
 4 A Yes.
 5 Q So that's your handwriting?
 6 A Yes.
 7 Q All right. Turning the page over, page 2, it
 8 appears in the -- there are a number of columns.
 9 A Yes.
 10 Q It appears at the top there are written, sort of,
 11 I guess, perpendicular -- in a vertical fashion
 12 you've got what appear to be times; is that
 13 right?
 14 A Yes, times.
 15 Q What does that represent?
 16 A That's what time the vital signs were taken.
 17 Q So on each of these occasions, 0150, 0300, I
 18 think that says?
 19 A That's hard to read.
 20 Q 0350, 0575, 0602, 0620, 0720, the patient's
 21 vitals were taken at each of those times?
 22 A Yes.
 23 Q By different nurses attending to him, I take it.
 24 A Yes.
 25 Q And, again, it's "vital signs" and then "GCS,"
 26 which we already talked about, the Glasgow Coma
 27 score?
 28 A Yes.
 29 Q Are you able to tell me what's written sideways?
 30 It says "asleep" at some point in time, at
 31 6:00 A.M. Do you see that?
 32 A Yes.
 33 Q So the GCS wasn't --
 34 A So it wasn't done.
 35 Q And that's at 6:02 A.M.?
 36 A Yes. Looks like it, yeah.
 37 Q And what about the checkmarks under "35"?
 38 A So those are the scores. So there's a number and
 39 the box corresponding to the number is checked.
 40 Q I see. And the scores are on the left there?
 41 A Yeah.
 42 Q Okay. And it looks as though at 1:50 A.M. he has
 43 a GCS of 13; is that right?
 44 A That's what it looks like, yes.
 45 Q And then it appears he has a GCS of 15 by 3:58 or
 46 3:50?
 47 A Yes.

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 1 Q And a 15 by 7:20. Is that right?
 2 A Yes.
 3 Q And do you know if you did those assessments or Yvette?
 4 A That's not me. That would have been Yvette.
 6 Q Now if we turn the page over, now page 3, and "Emergency Department Nursing Assessment," there's a box below "medications." What does this box tell you?
 10 A What time a medication was given; what the medication was; what route it was given, whether it was orally, IV, injectable; and the initials of the person that administered it.
 13 Q So 0500?
 14 A Yeah.
 15 Q "Ativan," is that "2 MG"?
 16 A 2 milligrams.
 18 Q What is Ativan?
 19 A Sorry?
 20 Q What is Ativan?
 21 A It's a sedative.
 22 Q Route?
 23 A PO, orally.
 24 Q Your initials?
 25 A Yes.
 26 Q So you administered an Ativan to this man at 5 A.M.?
 27 A Yes.
 29 Q If there's nothing else below this table, is this the only medication he received during his entire admission?
 32 A Presumably, yeah. I mean, it has happened that nurses have forgotten to chart, but...
 34 Q But usually the practice, the standard practice is --
 35 A Is to chart.
 37 Q -- to chart any medications that are administered.
 38 A Yes.
 40 Q And earlier you talked about taking his belongings, including the risperidone. Why did you take the risperidone?
 42 A We don't leave medications -- if a patient requires medications while they're in the hospital, we get those medications from our pharmacy, our in-house pharmacy where they're verified and dispensed by our pharmacist. Nobody

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 1 really gets to keep their own medication, especially if they're not certified. You know, if he's not reliable, it's a safety thing. I don't know that a patient wouldn't take the medication they were in possession of, if they're under the *Mental Health Act*, we need to take all their belongings.
 8 Q So everything is taken away from him, including his medication.
 9 A Yes.
 11 Q So he can't take it on his own?
 12 A No.
 13 Q And you said normally if you're going to administer some of the medication, it's ordered from the pharmacy in the hospital.
 14 A Yes, unless we have ward stock. We have dispensing cabinets in the department that have some meds, but if it's a med that's not in the cabinet, then the pharmacy dispenses.
 19 Q Down below it says "IV infusion and intake."
 20 A Yes.
 22 Q And it appears this gentleman has had an IV inserted.
 23 A Yes.
 25 Q What time was it inserted?
 26 A 1:50.
 27 Q Into his left hand, it looks like?
 28 A Yes.
 29 Q And what's the solution?
 30 A Normal saline.
 31 Q So salt water?
 32 A Yes.
 33 Q And then there's a measurement in terms of what's absorbed, et cetera?
 34 A Yes.
 36 Q Whose initials are those?
 37 A At 1:50 and 3:20, that is Yvette. At 4:45, that is me. At 6:00 o'clock and 7:00 o'clock, that's also Yvette. Yeah, I think that's Yvette.
 40 Q So he had his IV bag changed five times that morning.
 41 A Yes.
 42 Q The last would have been at 0700?
 43 A Yes.
 44 Q And you changed it once at 4:45 A.M.
 45 A Yes.
 46 Q So after your intake at 12:45 A.M., you then, at

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 1 some point, are giving relief to Yvette Mueller again.
 2 A Yes.
 3 Q So you're coming back on with Mr. Osuteye, and you're changing his IV bag.
 4 A Yes.
 6 Q To your knowledge, why was he receiving an IV?
 7 A He had an elevated CK, which is like a myoglobin. It's -- athletes get it who over-exercise, people get it from -- elderly get it if they have fallen and they lie in the same position for hours and hours. The muscle tissue starts to break down. CrossFit athletes get it from over-exercising. The danger of it is it's not -- it goes into your bloodstream and the molecules are too big for your kidneys, so the danger is that you can actually get renal failure, so we try and flush the system as much as we can until the level starts to decrease.
 19 Q So that's the goal of the IV, is to flush the system?
 20 A Yes.
 21 Q And get him rehydrated, I assume.
 22 A Yes.
 23 Q Now turning the page over, I just want to walk through carefully, make sure I'm not missing anything. Page 4, do you know if you would have checked the boxes?
 24 A Yes.
 25 Q So this was part of the initial intake assessment?
 26 A Yes.
 27 Q So I take it this document is a dynamic document; you start it but others put in --
 28 A Yes.
 29 Q Is there anything on this document that tells us anything of importance to this patient?
 30 A No. It's a routine head-to-toe assessment. There was nothing abnormal.
 32 Q So you were able to do a head-to-toe physical assessment of this individual --
 33 A Yes.
 34 Q Now turning over to page 5, is this your handwriting again?
 35 A Yes.
 36 Q What are you telling us on this page?
 37 A The psychosocial, that he wouldn't make eye

52
 1 contact; his gait was steady; his hygiene was normal; behaviour was not appropriate; smiling, laughing inappropriately. The only thing -- I think the only thing he told me that wasn't "yes" or "no" was that he felt like he was in a fog. He had been up for many, many hours walking around the city so I don't know -- he must have been exhausted. I didn't get reliable responses to many of the questions I asked.
 9 Q How do you know that?
 10 A They were just "yes" or "no"; they weren't sort of relevant to the questions I asked.
 12 Q What about suicidal ideation? You've checked "NA". What does that mean?
 13 A Not applicable. He wasn't paying any attention. Towards the end -- like, I was with him for about 15 minutes on the intake, and towards the end of the intake he was just not really engaging with me at all.
 18 Q So you asked him this question?
 19 A Yeah, but I couldn't get a reliable response.
 20 Q So we turn the page over to page 6 now, we have a table at the top with times in the left column and some handwriting to the right?
 21 A Yeah.
 22 Q And not all of this, again, is your handwriting but some of it is?
 23 A I actually don't think any of it is.
 24 Q Generally speaking, is this where attending nurses write notes?
 25 A Yes.
 26 Q But what we can see from this is at 0200:
 27 Dr. Pourvali aware of CK value.
 28 A Yes.
 29 Q IV infusing. Patient remains smiling and unsure of situation.
 30 So one of the nurses would have observed that at that time.
 31 A Yes.
 32 Q 0300: Patient has eyes closed. Mumbling to self.

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1 A Yes.
2 Q Not sleeping, then.
3
4 0355: Patient resting comfortably. Eyes
5 are closed. Patient restless if woken.
6
7 A Yes.
8 Q "Refused," what does it say?
9 A Lab.
10 Q
11 Refused lab to draw blood. Will return in
12 ten minutes.
13
14 So he refused --
15 Blood work.
16 Q -- blood work.
17
18 0420: Patient awake and orientated. Not
19 acting differently. States he was walking
20 around for 20 hours.
21
22 A Yes.
23 Q That was consistent with what you had learned
24 about this patient.
25 A Yes.
26 Q
27 0520: Patient co-operative. Resting
28 comfortably in bed. Respiratory regular.
29
30 A Yes.
31 Q
32 0605 patient sleeping. Breathes easy and
33 regular. IV infusing.
34
35 A Yes.
36 Q Now I want to talk about the 4:45 when you went
37 to go see Mr. Osuteye to change his IV bag.
38 A Yes.
39 Q And we already looked at the fact that you
40 administered an Ativan at 5 A.M. to him.
41 A Yes.
42 Q What can you tell me about that observation that
43 you made in that administration?
44 A He was still talking, laughing and he had his arm
45 -- he was holding his sheet up over his head. It
46 wasn't like he was resting his arm, he was
47 holding it up, and he was talking, talking.

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1 talking, so...
2 Q So you have a specific recollection of this --
3 A I do.
4 Q -- of him pulling his bed sheet above his head
5 and talking to himself?
6 A Yes.
7 Q Wasn't resting?
8 A Wasn't resting as far as I could see then. Not
9 at that point.
10 Q Did that concern you?
11 A Yes.
12 Q Why?
13 A Because he's already been up for 19 or 20 hours
14 walking around, and I didn't know anything about
15 him. I didn't know what his mental health
16 history was; I didn't know if he had a history of
17 acting out, if he had a history of escalation.
18 Q What do you mean "history of escalation"? What
19 does that mean?
20 A Well, if he would get aggressive or
21 unco-operative. The problem in -- the stretcher
22 he was in, they're all very close together. So
23 I'm concerned about the patients on either side
24 of him. They're only a couple of feet away. So
25 I wanted him to sleep, calm down, and hopefully
26 he would --- by later on in the morning he would
27 sort of be calm enough to interview and be seen
28 by the appropriate service, so...
29 Q So you wanted him to calm down and sleep?
30 A Yeah.
31 Q And be able to be interviewed?
32 A M'mm-hmm.
33 Q So by giving him an Ativan it allowed him to
34 sleep?
35 A Yes.
36 Q How does that make him calmer and be able to be
37 interviewed, in your experience and observation?
38 A If someone's talking, mumbling, and responding to
39 internal stimuli and not responding to questions
40 -- I mean, I'm not entirely sure what his history
41 was at this point. I knew he had a mental health
42 history. I wasn't sure -- his reliability was
43 questionable. I didn't know if he had a
44 substance use history beyond the marijuana.
45 There were a lot of questions about him and his
46 sort of presentation that we just didn't have
47 answers to. We didn't have collateral

55
1 information.
2 Q What do you mean by "collateral information"?
3 Sorry, I don't mean to interrupt you.
4 A If he had been -- we knew he wasn't from
5 Vancouver, so we don't have any way of getting
6 records or, I mean, at that time of night. So
7 it's more a safety thing. I just -- I didn't
8 want to take the chance that him continuing to
9 talk, continuing to mumble, continuing to sort of
10 be awake and restless, I didn't want that to
11 escalate into something where we did have to get
12 security involved, where we might have to
13 restrain, where we're putting patients on either
14 side of him at risk.
15 Q So it's a safety concern?
16 A Yes.
17 Q And the worry is if things escalate he may become
18 aggressive and need to be restrained. Is that
19 accurate?
20 A Yes.
21 Q In your experience, that can happen?
22 A It can.
23 Q So you were trying to prevent that from
24 happening?
25 A Yes.
26 Q So if we look back to the table, then, we just
27 reviewed "0605: Patient sleeping," so he falls
28 asleep.
29 A Sorry?
30 Q He ended up falling asleep.
31 A Yes.
32 Q And by 0700 it says "Patient snoring." So he was
33 actually snoring he was so soundly asleep.
34 A Yes.
35 Q
36 0720: Received patient. Sleeping. Roused
37 easily. Patient answers one-word answers.
38
39 So still only one-word answers at that stage.
40 A Yes.
41 Q
42 Responds by shaking and nodding as well.
43 Denies SOB.
44
45 That's sort of breath?
46 A Yes.
47 Q

56
1 Denies chest pain.
2
3 And it says "0900," what does it say there?
4 A
5 Up walking to bathroom earlier.
6
7 Q Okay. And then it says he's eating breakfast at
8 some point. 9:00 o'clock?
9 A Looks like, yes.
10 Q And by 9:30:
11
12 Patient being seen by psych team.
13
14 A Yes.
15 Q So if you turn over to page 7 now, you were off
16 shift by 7:30-ish; is that right?
17 A Right.
18 Q So in terms of page 7, then, you can't really
19 speak to personally having witnessed any of this.
20 This is simply nurses' notes recorded in the
21 usual practice?
22 A Right. No, I wasn't there at this time. Yeah.
23 Q Now I want to just back up and talk briefly about
24 some of the standard practices in the emerg.
25 What can you tell me about the standard practice
26 with respect to collateral information or
27 records?
28 A We attempt to get -- usually the PAN nurse would
29 start with that when a mental health patient
30 comes in.
31 Q What's a PAN nurse?
32 A Psychiatric assessment nurse.
33 Q Was there one involved in Mr. Osuteye's care? Do
34 you know?
35 A I'm not sure. I believe on the night shift there
36 was not. We were short-staffed. There was not a
37 psychiatric assessment nurse. Medical records
38 are difficult to get at night, so we would have
39 put it today's -- and usually -- I mean, we don't
40 usually sort of just spontaneously go and get
41 medical records. There's rules around
42 confidentiality. But a physician can direct
43 either the unit coordinator or the psychiatric
44 assessment nurse to fax other facilities to see
45 if we can get collateral information.
46 Q Do you know if that was done in this case?
47 A I don't.

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1 Q I'm going to have you turn to page -- or tab 24.
2 It looks like there are three --
3 A There's some fax cover sheets.
4 Q In your experience and standard practice at the
5 ER, are these the kind of faxes that would go out
6 to other hospitals to find out if there's
7 collateral?
8 A Yes.
9 Q And it looks like, in this case, Royal Alex
10 Hospital, Grey Nuns Hospital --
11 A Yeah.
12 Q -- and University of Alberta Hospital were all
13 faxed.
14 A Yes.
15 Q So there was some effort to try and find out what
16 this guy's history was.
17 A It looks like it, yes.
18 MS. KOVACS: My Lord, if I could have that tab marked
19 and also tab 19. I haven't marked that one yet
20 either.
21 THE COURT: All right. Tab 24 first perhaps, Madam
22 Clerk. Mr. Meadows?
23 COURT CLERK: Exhibit 31, My Lord.

**EXHIBIT 31: Common Book of Documents, tab
19: 1 page, Providence Health Care,
Emergency Physician Assessment, Osuteye,
Nicholas Alexander, date 12/6/2012**

30 MS. KOVACS: And tab 24.
31 THE COURT: Sorry, which tab are we on? I thought we
32 were on 24, but you wanted the other one marked
33 first. I just want to make sure we're --
34 MS. KOVACS: Let's deal with 19 first as exhibit --
35 sorry, I missed the exhibit number.
36 THE CLERK: 32 [sic].
37 MS. KOVACS: And then tab 24 would be Exhibit 33.
38 THE CLERK: Exhibit 33 [sic], My Lord.

**EXHIBIT 32: Common Book of Documents, tab
21: 1 page, Providence Health Care,
Emergency Department Nursing Assessment,
Osuteye, Nicholas Alexander, Date: 12/6/2012**

45 MS. KOVACS: Thank you, Nurse. Those are my
46 questions. My friends may have some for you.
47

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CROSS-EXAMINATION BY MR. REID:

2 Q Good afternoon, Nurse Jordan. I'm going to start
3 by asking you a little bit about some of your
4 evidence regarding types of patients you see or
5 saw at St. Paul's at the time.
6 A Okay.
7 Q You indicated that there are many patients who
8 would be seen in the emergency department who I
9 believe were characterized as complex patients,
10 so polysubstance abuse plus mental health issues.
11 A Yes.
12 Q Would the use of marijuana as a drug be
13 considered polysubstance abuse? Is that one of
14 the substances that makes it a complex patient?
15 A Yes.
16 Q You also said that there was a number of patients
17 you'd see with drug-induced psychosis.
18 A Yes.
19 Q What does drug-induced psychosis look like, in
20 your experience?
21 THE COURT: Sorry, I don't understand. Do you mean
22 physically, the manifestations of it? Is that
23 what you're asking?
24 MR. REID: Yes.
25 Q So a patient with drug-induced psychosis, how
26 does that patient typically present?
27 A They can be -- they're not in control of their
28 behaviour, they're not in control of their
29 movement. They can be aggressive, usually it's
30 not because of -- they're not intending, they're
31 just -- they might be hallucinating, they might
32 see us as something that we're not. They
33 generally need to be sort of contained and
34 restrained and sedated until they clear.
35 Q So in the course of working at St. Paul's
36 emergency you've seen many patients presenting
37 like that?
38 A Yes.
39 Q Responding to hallucinations, aggressive such to
40 the point they need to be restrained?
41 A Yes.
42 Q Dealt with violent patients before?
43 A Yes.
44 Q I understand the term is "four-pointed"?
45 A Yes.
46 Q Perhaps you can explain what that means.
47 A Those are limb restraints, so patient is

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1 restrained, wrist and ankles, to a stretcher.
2 Q And you've dealt with patients who had to be
3 restrained in that manner?
4 A Yes.
5 Q Patients who spit?
6 A Yes.
7 Q Yell?
8 A Yes.
9 Q Threaten you?
10 A Yes.
11 Q Are there patients as well in your experience who
12 you just have a sense about; they're not doing
13 anything that's outwardly aggressive, but because
14 of your experience you think this patient might
15 be trouble in the future?
16 A Yes. Sort of, yeah. I'd say yes.
17 Q You sort of get a feeling for the patients who
18 are troubled patients.
19 A Yes.
20 Q To your recollection did you have any such
21 concerns about Mr. Osuteye when he was there?
22 A At the time I saw him, no.
23 Q I'd like you to turn to tab 14, page 18. This is
24 the CTAS information gathered by the triage when
25 Mr. Osuteye came in. Under "MH065," it's got
26 "bizarre paranoid behaviour, harmless."
27 A Yes.
28 Q Is that something that you would typically see in
29 a note, the note "harmless"?
30 A It's part of the CTAS scoring. So the CTAS are
31 the Canadian triage scores, so it's a national
32 standard, so these are not modifiable. That's --
33 if you want to assign someone the 4, if that's
34 what you see, that coding automatically comes up.
35 Q And what does "harmless" mean?
36 A Harmless means no threat.
37 Q To who?
38 A Themselves, others.
39 Q We've already gone over Mr. Osuteye, at the time
40 of admission, had a GCS of 14?
41 A Yes.
42 Q Communicated he lost points, 4 out of 5, as a
43 result of he was disoriented and conversed --
44 says "converses" but --
45 A Disoriented, yes.
46 Q Have you seen many psychiatric patients, in your
47 experience, with a lower GCS score than 14?

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1 A Yes.
2 Q And have you seen a patient's GCS score change
3 over time during the course of their admission?
4 A Yes.
5 Q I'd like to take you then to tab 21, page 2.
6 A Yes.
7 Q This is the nursing note that's maintained
8 throughout the course of Mr. Osuteye's admission
9 that day; correct?
10 A Yes.
11 Q And under "GCS" at the bottom, there's a number
12 of scores. The first one is a score of 13?
13 A Yes.
14 Q Do you know if you wrote any of these or you
15 don't know?
16 A I did not.
17 Q Looking at the first entry there where there's
18 13, it looks like he gets a 3 on eyes. And what
19 does a 3 mean?
20 A A 3 means his eyes were not spontaneously open,
21 that he had to be stimulated to open his eyes.
22 So it could be that he was just resting with his
23 eyes closed and the nurse said "Open your eyes,"
24 and he opened his eyes.
25 Q So someone who is resting with their eyes closed
26 would have a score of 3?
27 A Yeah.
28 Q Looking at later on, on that same one, later at
29 3:50, it looks like he's assessed again and those
30 checkmarks, I take it, means that he gets a full
31 score at that point?
32 A Yes.
33 Q And that's why there's 15 at the bottom there?
34 A Yes.
35 Q And then later at 6:02, there's a note that says
36 "asleep"?
37 A Yes.
38 Q So that means the nurse didn't perform a GCS
39 assessment at that time because Mr. Osuteye was
40 sleeping?
41 A Correct.
42 Q And then finally at 7:20 he again has a perfect
43 15/15.
44 A Yes.
45 Q You testified that Mr. Osuteye was placed in
46 bed 14. Can you describe where bed 14 is in
47 relation to the emergency department?

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1 A Bed 14 is part of Acute 2, so if you -- the
2 emergency department has a main acute nursing
3 desk in the middle, stretchers 1 to 13 -- or 1 to
4 12 on the left, 13 to 20 on the right, but the
5 main nursing station you can't see stretchers 13
6 to 20. There's a wall, there's a washroom, so if
7 you wanted to see it, you would have to get up
8 and actually walk around the corner. In front of
9 those stretchers there's an exit door into the
10 main hallway of the hospital, which is right --
11 17 to 20 is here, there's a corridor that goes
12 that way, there's a corridor that goes down the
13 other way past the trauma bay out to the
14 ambulance bay onto Burrard Street.
15 Q So bed 14 is one that can be easily seen by the
16 nurses at the nursing station?
17 A Yes.
18 Q At the time of your initial assessment of
19 Mr. Osuteye, you took his personal belongings?
20 A Yes.
21 Q Did he object or oppose that in any way?
22 A No.
23 Q Have you had psychiatric patients who have?
24 A Yes.
25 Q And what does that look like?
26 A That would generally involve security going hands
27 on and possibly having to restrain the patient.
28 And in that case, we may sedate first and take
29 the clothing off after the fact.
30 Q You were also able to do a physical examination
31 of Mr. Osuteye?
32 A Yes.
33 Q We went through that already?
34 A Yes.
35 Q And there was no indication that Mr. Osuteye was
36 resisting or opposing that?
37 A No.
38 Q Calm and co-operative throughout?
39 A Yeah, he wasn't paying any attention to me at
40 all. I was just there, you know, but he was
41 following my commands, my direction.
42 Q He was compliant with what you were telling him?
43 A M'mm-hmm. Yes.
44 Q Aside from -- sorry. And you testified
45 Mr. Osuteye was responding to internal stimuli --
46 A Yes.
47 Q -- throughout. Are there different degrees of

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1 responding to internal stimuli, or does it always
2 look the same in every patient?
3 A It looks the same depending on -- I guess there's
4 different levels of engagement. He was mumbling.
5 He was quite quiet. Some people are louder. But
6 it's typically the same. Like, they're not
7 really inter -- or engaging with the people that
8 are physically present.
9 Q Are there patients who are responding to internal
10 stimuli such that you can't even get them to take
11 their clothes off or do a physical examination?
12 They're just not paying attention at all?
13 A Yes.
14 Q You testified that at some point late at night
15 you gave Mr. Osuteye Ativan to assist him in
16 sleeping and calm him down?
17 A Yes.
18 Q Was that an unusual step that you took or is that
19 pretty standard?
20 A No, I asked -- I reported to Dr. Pourvali that he
21 was still mumbling, still pulling the blanket
22 over his head, talking, laughing, and asked him
23 if he wanted to give him some sedation. And he
24 was standing at the computer at 13 to 16 so could
25 see him and ordered the Ativan.
26 Q Is Ativan -- was the amount that was ordered
27 unusual?
28 A No, it's very standard.
29 Q Are there other sedatives that are used in the
30 emergency department with psychiatric patients?
31 A Sedatives, not really. Ativan, pretty much. I
32 mean, for extreme agitation they will give a
33 medication called midazolam, but that's usually
34 -- that's an injectable medication for people
35 that are really, really unable to control their
36 behaviour at all.
37 Q And, in your experience, are there sedatives that
38 are administered against the patient's will and
39 it's necessary to control them?
40 A Yes.
41 Q And that wasn't the case with Mr. Osuteye?
42 A No.
43 Q And after he got Ativan, he went to sleep?
44 A Yes.
45 Q You indicated one of the reasons was you wanted
46 him to sleep prior to being assessed later on?
47 A Yeah.

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1 Q In your experience, had you seen patients with
2 psychiatric issues improve after sleeping?
3 A It doesn't hurt, yeah. He'd been up for the
4 previous, he reported, 19 or 20 hours. I don't
5 know how accurate that was. I suppose it could
6 have been. That's the reported number.
7 Q At tab 21, on page 6, there's a note at 4:20:
8
9 Patient not acting differently.
10
11 A Yes.
12 Q In your experience, have you seen patients act
13 differently from the time of admission throughout
14 their course in the emergency department, as in
15 have you seen changes in patient behaviour?
16 A Yes.
17 Q And is that something that you see frequently in
18 patients with polysubstance or psychiatric, those
19 complex patients?
20 A Yes. I mean, if they're under the influence, the
21 farther out they are from the time of ingestion
22 they tend to clear. So mental-health-wise, a
23 little bit hard to say. That's, like, purely
24 psychiatric, but if there is substance involved,
25 the longer away they are from the ingestion the
26 more clear they become.
27 Q At the -- on that same page at the time of
28 discharge there's a checkmark that says "Referred
29 to SW." What does that mean?
30 A Social work.
31 Q So there's a social worker available in emergency
32 department?
33 A Yes.
34 Q So that would mean that the fact that it was
35 checked means that Mr. Osuteye, on discharge,
36 went to a social worker?
37 A It looks like "Referred to social work for Safe
38 Ride," so referred to get a ride back to his
39 accommodation.
40 Q And that's so he's just not set out -- right out
41 the doors of the emergency department.
42 A Yeah, no, he would have -- but I don't know. I
43 mean, it just says "for Safe Ride," so, I mean,
44 we do have that. Social work just literally gets
45 them a ride. I don't know if they had any
46 contact. I wasn't there so...
47 Q This court has heard a recording of Mr. Osuteye

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1 as he was the following day on December 7.
2 A Yes.
3 Q I understand you've listened to that recording?
4 A Yes.
5 Q At any time when you assessed Mr. Osuteye, did he
6 present to you the same way as he did on that
7 recording?
8 A No.
9 Q Have you experienced patients who presented
10 similar to that recording?
11 A Yes.
12 Q And what are your experiences, your involvement
13 in the care of those patients?
14 A A patient that would present like that would
15 likely be placed in our trauma bay and restrained
16 and sedated, maybe offered oral sedation at
17 first, but we wouldn't give them a lot of time to
18 decline. We would restrain and control the
19 behaviour urgently or emergently.
20 MR. REID: Thank you. Those are my questions.
21 MS. KOVACS: My Lord, just one question in redirect.
22 I'll just stay here for that.
23
24 **RE-DIRECT EXAMINATION BY MS. KOVACS:**
25 Q My friend had asked you about a feeling or a
26 sense that you get when someone might be a
27 "troubled patient."
28 A M'mm-hmm.
29 Q Do you remember that question?
30 A Yes.
31 Q And you said you didn't have that sense about
32 Mr. Osuteye when you saw him.
33 A Yeah.
34 Q Were you concerned that you might get that sense
35 if you didn't give him the Ativan and if he
36 didn't sleep?
37 A Possibly.
38 Q Escalation was your concern?
39 A Yeah, just based on not knowing very much about
40 him, so...
41 Q Because, as my friend said in cross-examination,
42 behaviours can change.
43 A Yes.
44 Q They can get better and they can escalate and get
45 worse; isn't that right?
46 A Yes.
47 MS. KOVACS: Those are my questions in redirect.

65

1 Thank you, Ms. Jordan.
2 THE COURT: Nurse, thank you so much.
3 THE WITNESS: Thank you.

4
5 **(WITNESS EXCUSED)**
6

7 MS. KOVACS: My Lord, I note the time. We have two
8 witnesses this afternoon.

9
10 **(JURY OUT)**
11

12 THE CLERK: Order in court. Court is adjourned until
13 2:00 P.M.

14
15 **(PROCEEDINGS RECESSED AT 12:27 P.M.)**
16 **(PROCEEDINGS RECONVENED AT 2:02 P.M.)**
17

18 THE CLERK: Order in court.

19 THE COURT: You were going to speak about transcripts.
20 We won't finish today with the witnesses, or if
21 we do that issue is only for tomorrow morning for
22 read-ins.

23 MS. KOVACS: Yes.

24 THE COURT: And I'm just wondering, did you have a
25 chance to talk about that or will that be
26 overnight?

27 MS. KOVACS: It will be overnight.

28 THE COURT: Thank you.

29 THE SHERIFF: The jury, My Lord.

30
31 **(JURY IN)**
32

33 MS. KOVACS: My Lord, the plaintiff calls her next
34 witness, which is Constable Mike Dewar.

35
36 MICHAEL DEWAR, a
37 witness called for the
38 plaintiff, affirmed.

39
40 THE WITNESS: I am a retired Vancouver police
41 constable 1436.

42
43 **EXAMINATION IN CHIEF BY MS. KOVACS:**

44 Q Thank you, Constable Dewar. And I see that you
45 are standing as is the custom of most police
46 officers. You prefer to stand?

47 A Sure, thanks.

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1 A Yes.

2 Q And how long had you been partners with
3 Constable Cook?

4 A I want to say that we'd been partners for about a
5 year at that time. I can't say for sure.

6 Q So when we talk about police partners, you're in
7 the same patrol car?

8 A Yes, correct.

9 Q So tell me about how it came to be that you were
10 at the scene of this event.

11 A Constable Cook and I were working patrol division
12 at that time, and we were working in an area
13 called district 1, which -- best description I
14 think would be to say Cambie Street from the
15 water all the way down to I'll say False Creek
16 and then west to Stanley Park, all inclusive.
17 That's district 1.

18 Q So downtown?

19 A Downtown core, excluding what people would call
20 the skids area.

21 Q The Downtown Eastside?

22 A Downtown Eastside, yeah.

23 Q That's what the VPD refers to it as?

24 A Downtown Eastside, yeah.

25 Q Colloquially, "the skids." Now where did you
26 respond to and what was happening along the way?

27 A Well, there was a call on the radio about some
28 assaults that had been going on and, from what I
29 recall, just information about witnesses that had
30 followed the suspect and that he was now down by
31 BC Place stadium, so off of Pacific Boulevard.
32 So one way is Pacific Boulevard on the stadium,
33 the other way is Expo Boulevard. So we were
34 coming in from the west going eastbound on
35 Pacific Boulevard so --

36 Q It might help us to orient, actually, ourselves
37 by looking at a map. So if I can get you to --
38 there's a big binder in front of you, it's
39 Exhibit A. And tabs 30 and 31 may assist us to
40 explain where exactly you were and where you were
41 headed at the time that you responded to the
42 call. So we look at tab 30, which is Exhibit 27,
43 and tab 31, which is Exhibit 28. So you can see
44 in tab 30, Exhibit number 27, you can see
45 BC Place is the round figure and then there's
46 "700 Pacific Boulevard" written across that. Do
47 you see that?

66

1 Q All right. So you've already told us you're a
2 retired Vancouver Police Department officer; is
3 that right?

4 A That's right.

5 Q And your badge number was 1436?

6 A Yes.

7 Q When did you join the VPD?

8 A January of 1989.

9 Q 1989?

10 A Yeah.

11 Q When did you retire?

12 A September of 2016.

13 Q Now I understand that you were one of the
14 responding officers to the events involving
15 Mr. Osuteye on December 7th of 2012?

16 A Yes.

17 Q Do you have a clear recollection, independent
18 recollection of those events?

19 A I have some recollection. It's been a while, so
20 it's foggy.

21 Q So I understand you have some documents and notes
22 before you?

23 A Yes.

24 Q What are those documents and notes?

25 A It's my copy of my report that I wrote that day;
26 a copy of my partner, Constable 2375 Brad Cook's
27 report; copy of PC or Constable 2725 McCracken's
28 report; 2816 Wells; and I have my -- a copy of my
29 notes that were -- that I made that day.

30 Q Just to be -- so that we understand, you said
31 McCracken, Wells, Cook were the three police
32 officers' names that you mentioned?

33 A Yes.

34 Q Were they all at the scene with you?

35 A Yes.

36 Q Observing the same events?

37 A Yes.

38 Q So reading those documents and those notes, have
39 those refreshed your memory to some degree?

40 A Yes, absolutely.

41 Q And to your recollection, corresponding with your
42 independent recollection, is what's recorded in
43 those notes, do those accurately reflect what you
44 remember happening at the scene?

45 A Yes.

46 Q All right. Now, your partner at the time you've
47 mentioned was Constable Brad Cook; is that right?

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1 A Yes, that's right.

2 Q Are you able to direct us to the area in which
3 you responded to the call and actually came to a
4 stop with your patrol car?

5 A It actually looks like it's right where that
6 bubble is that says "JW Marriott."

7 Q The Park Vancouver Hotel?

8 A Yeah, that wasn't -- that wasn't there when this
9 happened, so...

10 Q That wasn't there when this happened?

11 A No, it was being built.

12 Q I see.

13 A Or was built later on.

14 Q So is that roughly the area where you came to
15 encounter Mr. Osuteye?

16 A Yes.

17 Q So 700 Pacific Boulevard is a short distance
18 away; is that right?

19 A Short distance?

20 Q Away. Just a short walk around BC Place?

21 A Yes.

22 Q Can you tell me, in your own words, what you saw
23 when you arrived at the scene?

24 A As we approached, there was a witness -- and I
25 can't remember his name, it's in my notes -- he
26 was on the -- I think it was the -- call it the
27 south side of Pacific, and he was pointing
28 towards what we call the west airlock of BC Place
29 stadium, it's on Terry Fox Boulevard. So it's
30 basically the ground level entrance for BC Place
31 stadium, and he was pointing in that direction.
32 And at that point we saw Mr. Osuteye. Am I
33 saying that name right?

34 Q Mr. Osuteye.

35 A I hope so. There, and he was right down to his
36 underwear.

37 Q Right down to his underwear?

38 A Yeah, he was just wearing his white underwear.
39 Q Now it's December 7th. Do you have any idea of
40 what the temperature was that day?

41 A It was cool. And from reading my report, it did
42 start to rain heavily right after, so you could
43 feel it coming.

44 Q So the rain clouds were coming in?

45 A Yeah.

46 Q Had you ever encountered arresting someone in
47 their underwear before?

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1 A I have arrested people that have been in their
2 underwear, have been naked running around when
3 they're under -- when they're using drugs and
4 that, cocaine and that sort of thing. I've never
5 arrested somebody that's stripped themselves down
6 to their underwear and stood and waited for us.
7 Q "Stood and waited for us?"
8 A Yes.
9 Q So when you saw Mr. Osuteye for the first time,
10 what was he doing?
11 A He was standing on the sidewalk, and as we pulled
12 up, he started to move towards us.
13 Q And you're raising your hands --
14 A Yeah, I think he put his hands up and kind of
15 walked out into the middle of the road, so we
16 came to a stop in the middle of the road.
17 Q What happened next?
18 A We directed him to get down on the road, so he
19 laid down on the road, listened to what we told
20 him to do, laid down on the road. We just
21 handcuffed him. There was no problem at all.
22 And he was picked up and brushed off and sat on
23 the curb.
24 Q He listened to what you told him to do?
25 A Yes.
26 Q Totally co-operative?
27 A Yes.
28 Q Laid down on the ground face first?
29 A M'mm.
30 Q Asphalt?
31 A Yes.
32 Q Hands behind his back?
33 A That's where they ended up. I don't know where
34 he put them.
35 Q You ended up handcuffing him with his hands
36 behind his back. Is that accurate?
37 A That's where he -- yeah.
38 Q What happened next?
39 A So in the process of things, he would -- he was
40 brushed off, sat down, and then he was read his
41 charter rights.
42 Q What does that mean?
43 A By Constable Cook. So that's when the police
44 officer arresting you tells you why you're being
45 arrested or detained, gives you a lawful reason
46 for it, tells you that you have the ability to
47 speak to a lawyer, provides you with legal aid

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1 information, offers a phone number, and gives you
2 an official statement of caution, basically says,
3 "You don't have to say anything to us, but
4 anything you say we can give as evidence."
5 Q So you recall him being chartered by your
6 partner?
7 A Yes.
8 Q And you were present for that?
9 A Yes.
10 Q Do you recall what his reaction to being
11 chartered was?
12 A No, I don't recall.
13 Q At some point, though, you were prompted to go
14 and get a recorder or something of that kind; is
15 that right?
16 A Yes.
17 Q How did that come about?
18 A Mr. -- I'll call him "Nicholas." Nicholas, how's
19 that? He started talking. He was talking a lot.
20 So rather than try to take notes and try to get
21 the most accurate recording of what happened,
22 Brad asked me, Constable Cook asked me to grab
23 our digital recorder from the car. So back to my
24 briefcase, got a digital recorder, brought it
25 back, and gave it to Brad.
26 Q And you pressed record, or someone did?
27 A Push record, yeah.
28 Q Now we've heard that audio. It's a
29 37-minute-long audio recording.
30 A Yes.
31 Q Is your voice -- and you've listened to that in
32 advance of your testimony here today?
33 A Yes.
34 Q Is your voice heard on that recording?
35 A Several places, yes.
36 Q Can you recall and tell us where your voice is
37 heard on that recording?
38 A Well, I kind of -- I'll just look at some notes I
39 made when I was listening to it. I think Brad
40 mentions me on the tape initially, and then 3:38
41 into the recording, I respond with something
42 about "they're being paged." Somebody asked me
43 -- MCS major crimes was being called out, so I
44 could hear my voice saying "They're being paged."
45 And then 6:52 I hear my voice say "The west
46 airlock," describing where we are. 8:39 I'm
47 talking to him, Nicholas, about getting him sort

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1 of wrapped up in the blanket because I wanted to
2 get him to sit on the blanket because the cement
3 was wet and he was in his underwear, cold.
4 Q Before we move on from that, can you just turn to
5 tab 34 in your binder? Exhibit 24 in these
6 proceedings, tab 34. And you talk about giving
7 him a blanket. This has already been identified
8 as a photograph of Mr. Osuteye at the scene with
9 what appears to be a blanket around his
10 shoulders. Is that something you gave him?
11 A Yeah, what I remember is that we got it from
12 Fire, I believe. I can't remember which person
13 brought it over, but we got him wrapped up in it.
14 So I can't say for sure.
15 Q So you got him wrapped up in it, someone did.
16 A Yes.
17 Q Why?
18 A Because it was cold. He seemed like he was
19 rattled. So we just try to be nice to people.
20 Q Fair enough. And back to your notes of where
21 your voice turns up in the recording, what else
22 can you tell us was said by you in that
23 recording?
24 A Where else am I on there?
25 Q M'mm-hmm.
26 A 20:43 into the recording I can hear myself giving
27 my badge number to somebody. And at 21:45 I'm on
28 tape and he's talking about -- I can hear myself
29 on tape and he's talking about spending his
30 money, where he can spend his money.
31 Q Now during the course of that 37-minute audio and
32 during the course of your arrest of Mr. Osuteye,
33 did you at any point feel that he -- feel
34 threatened by him?
35 A No.
36 Q You didn't feel threatened by him at all?
37 A I didn't feel threatened by him, no.
38 Q Why not?
39 A He was very -- first off, he was very compliant
40 with us right off the get-go, so he did
41 everything we asked him. And after that he was
42 handcuffed, and he's just very easy to deal with.
43 We had him seated, he wasn't flailing about, he
44 wasn't kicking, he wasn't -- nothing like that.
45 Just very easy to deal with.
46 Q Now earlier you talked about district 1 and
47 district 2 and other districts. I guess the

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1 Vancouver Police Department is divided up into
2 different districts; is that right?
3 A The city is divided up into four districts.
4 Q I see. Now you and Constable Cook were first on
5 scene. Was there someone right behind you?
6 A Yes, the other two members, Ms. McCracken and her
7 partner. I can't remember who that was.
8 Mazloum, M-a-z-l-o-u-m.
9 Q Were they district 1?
10 A I believe they're district 4. So that would be
11 south West Vancouver.
12 Q How did they get to the scene? Do you know?
13 A Well, a lot of times -- the district -- when I
14 say it's divided up into four districts, if
15 you're driving along the border of a district, so
16 say I'm driving along Cambie Street, I'll often
17 turn one of radios -- one of our three radios in
18 the car to that district that's next to us, so
19 district 2. Because often something will be
20 going on and you're the closest person. So it's
21 possible they were coming over the bridge to go
22 to court or something and they flipped on channel
23 1, or they were close to the bridge and decided
24 to come over and help out.
25 Q So they were right behind you on scene?
26 A Yes.
27 Q And when we looked at that map that was at tabs
28 30 and 31, and you said district 1 did not
29 include the Downtown Eastside; is that right?
30 A That's right.
31 Q What district was that?
32 A District 2. So they would be operating --
33 district 1 works on channel 1, district 2 works
34 on channel 2 on the radios.
35 Q But certainly police officers respond to
36 happenings in the other districts if they're
37 tuned into that radio.
38 A Oh, absolutely.
39 Q In fact, you understood that there was a previous
40 incident involving Mr. Osuteye in district 2?
41 A I don't believe we were aware of that initially,
42 but it had started to filter through. This had
43 started in district 2, I want to say around
44 Columbia Street, but I'm not sure.
45 Q What had started in district 2?
46 A That there had been another assault in
47 district 2. I want to say assault of a female,

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1 but I'm not positive.
 2 Q But that had filtered through to you?
 3 A Eventually it did, yeah, at some point.
 4 Q So this suspect had moved from district 2 to
 5 district 1?
 6 A As far as I know, yes, makes sense.
 7 Q And just to clarify as well when we're looking at
 8 the map, for example at tab 30, district 1
 9 includes all of the downtown peninsula including
 10 the West End and St. Paul's Hospital; would that
 11 be accurate?
 12 A Yes.
 13 Q Now tell me about what happened after
 14 Mr. Osuteye's arrest. I understand you were
 15 involved in gathering some of the evidence?
 16 A Yeah. So there was some clothes that were flung
 17 about on the street, and we could see that it was
 18 going to start raining pretty quickly, so to make
 19 sure we didn't lose DNA or anything else, shoes
 20 and whatnot, we left Brad with Mr. Osuteye and
 21 then we -- I grabbed some bags from my patrol
 22 car, took his shoes, socks, and I think a package
 23 of cigarettes off the roadway. I think I said
 24 they were about 20 feet from where he'd been
 25 initially standing. And then one of the other
 26 members, I think it's PC McCracken, grabbed his
 27 clothing and bagged that as well and then turned
 28 that over to me.
 29 Q So Constable McCracken helped gather the evidence
 30 and then gave it all to you?
 31 A Yes. Sorry, the purpose for that too is that
 32 we'll take -- one person will try to deal with
 33 the exhibits as best we can. So if it's
 34 something that there's going to be a whole bunch
 35 of exhibits entered, then give it to me, I'll
 36 enter them all, tag them all, and there's just
 37 one member that has to come and give that
 38 evidence; right?
 39 Q And you want to make sure one person has custody
 40 over the evidence?
 41 A Yes.
 42 Q Now if I can have you turn to tab 39, we have
 43 three photographs here which were taken at the
 44 jail afterwards, or the police station, and it
 45 was already marked as Exhibit 18 in these
 46 proceedings. Can you tell me, looking at the
 47 first photo, is this consistent with what you

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1 gathered at the scene?
 2 A So this stuff would have -- this clothing I
 3 believe was gathered by PC McCracken who then
 4 turned it over to me. Now I don't have an
 5 absolute memory, but I've read over her notes and
 6 it makes total sense. She's described it --
 7 she's handed it to me bagged, and then I've
 8 eventually turned it over to Ident person.
 9 Q The Ident person?
 10 A Yes.
 11 Q Who's that? And what is Ident?
 12 A Forensic identification unit, fingerprints, DNA,
 13 that kind of thing. Photographs. They're
 14 responsible for processing all of our exhibits
 15 that need to be printed. Smock for DNA, sent off
 16 to the lab. And of course they do all the photos
 17 and things for us. So if there's -- if this sort
 18 of evolves into something bigger than what we are
 19 initially doing with this, oh, there's going to
 20 be three scenes, and, oh yeah, there's going to
 21 be blood in that, so they'll look for their
 22 exhibits, take the shoes, whatever, swab them if
 23 they need to, send the exhibits off -- or send
 24 those off to the lab.
 25 Q As one might assume, there were a number of
 26 photographs taken, and we have but three here,
 27 but you mentioned shoes. You collected shoes at
 28 the scene as well?
 29 A Yes.
 30 Q Those aren't depicted in these photographs?
 31 A No.
 32 Q Do you remember what those shoes looked like?
 33 A I think I said they were black Nikes. Oh, sorry,
 34 two black running shoes and they're Reeboks.
 35 Q Do you recall inspecting those shoes, at any
 36 point?
 37 A No, I bagged them.
 38 Q Did you inspect the contents of the bags that
 39 Constable McCracken gave you?
 40 A Yeah, we had a look at them and found a couple of
 41 items that we thought should be noted and sent
 42 with him to the jail as well.
 43 Q So some evidence was given to Ident and some
 44 evidence went with him to jail?
 45 A Correct.
 46 Q What went with him to jail?
 47 A Medication and a hospital -- hospital form --

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1 hospital discharge form maybe is what it's
 2 called. I'm not sure.
 3 Q So you found a hospital discharge form and
 4 medication amongst Mr. Osuteye's belongings?
 5 A Yes.
 6 Q And both those items went with him to jail?
 7 A Right.
 8 Q So they're not shown in this photograph at
 9 tab 39.
 10 A Right. The reason for that is anytime that we
 11 take a -- if we have a prisoner that's been
 12 transported for treatment to the hospital and has
 13 to go back for jail or somebody that has
 14 medication for an ongoing problem, it goes to the
 15 jail with him, so the jail nurse can use it if
 16 she needs it. And if they've been to the
 17 hospital, she needs a copy of the report, so she
 18 can see what she's dealing with.
 19 Q And so correct me if I'm wrong, the purpose then
 20 of sending those items along is to make sure that
 21 he has the right health care.
 22 A Correct.
 23 Q Do you remember looking at those items?
 24 A Yes.
 25 Q What did the pill boxes look like? How many were
 26 there, first of all?
 27 A I think I noted -- my notes here that they were
 28 four packages of risperidone, I think it's
 29 called. So in my notes I wrote he has multiple
 30 packs of risperidone, one milligram, and there's
 31 four full blister packs of 10 pills, 40 pills, no
 32 pills missing from the packs.
 33 Q No pills missing from the packs?
 34 A Yeah.
 35 Q And you saw that yourself?
 36 A Yes.
 37 MS. KOVACS: Those are my questions. My friend may
 38 have some questions for you in cross.

CROSS-EXAMINATION BY MR. REID:

40 Q Thank you, Constable Dewar. I'm going to start
 41 by asking you about your evidence regarding the
 42 pills, package of pills that Mr. Osuteye had with
 43 him. Do you recall, or is it in your notes
 44 whether or not those pills in the package was
 45 crushed or was it intact?
 46 A I don't recall.

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1 Q You indicated you were primarily in division 1,
 2 that was the area that you worked --
 3 A District 1.
 4 Q District 1?
 5 A Yes.
 6 Q In that role, did you often come in contact with
 7 people in district 2 and the Downtown Eastside as
 8 well?
 9 A Yeah, well of course they move back and forth
 10 between districts.
 11 Q So you've dealt with people, interacted with
 12 people with mental health issues?
 13 A All the time. District 1 is full of them as
 14 well.
 15 Q As well as those with addiction and drug issues?
 16 A Absolutely.
 17 Q And a combination of the two: polysubstance abuse
 18 and mental health issues?
 19 A Absolutely.
 20 Q You indicated you've arrested people who were in
 21 their underwear before, when they were on drugs,
 22 meth or other --
 23 A Yeah, correct.
 24 Q In terms of those patients with -- not those
 25 patients -- those individuals you come in contact
 26 with with mental health issues, some of them
 27 presumably are people who have committed crimes,
 28 theft, things like that?
 29 A Yes. Yeah. People with addictions -- say people
 30 with addictions and mental health issues
 31 unfortunately are often committing a lot of small
 32 crimes to support their habits.
 33 Q What about as victims of crimes? Do you see that
 34 often, people with mental health issues, people
 35 in the Downtown Eastside --
 36 A I think people with mental health issues are
 37 often preyed on. That was one of our biggest
 38 complaints when they closed down, say, Riverview
 39 and that. They put everybody with mental health
 40 issues down in the skids, told them they could
 41 live in the community, and then they became
 42 preyed on and developed drug addictions, multiple
 43 drug addictions.
 44 Q With respect to those people you come in contact
 45 with -- some of them are victims, some of them
 46 committed crimes -- people with mental health
 47 issues that you've come across as a police

1 77 officer, you don't arrest them all and take them
2 all in, do you?
3 A Sorry. So if they've committed a crime, or if
4 we're dealing with them just as a mental health
5 issue.
6 Q Well, yes, I'll come to that. So there are
7 circumstances where you come in contact with
8 someone who's got a mental health issue.
9 A Correct.
10 Q But you're not going to arrest them or take them
11 in or take them to hospital.
12 A Not every one of them, no.
13 Q For example, if someone has committed a crime,
14 you may, but if they haven't committed a crime,
15 if they're a victim of a crime, you may not.
16 A Right.
17 Q And you're familiar with section 28 of the *Mental*
18 *Health Act*?
19 A Yes.
20 Q What is that?
21 A It's our -- if somebody is suffering from a
22 mental health issue and is a danger to themselves
23 or a danger to others, then we will take them in
24 for assessment at the hospital. We'll take them
25 into custody.
26 For our part -- for our part we use that
27 mostly when it comes to suicidal people. So
28 people we're taking off the bridges and people
29 that are phoning in, they're going to commit
30 suicide, people that attempt suicide, that's what
31 it's used for mostly for us.
32 Q Presumably for people you come across who have
33 mental health issues who are very disruptive,
34 running, and screaming in the streets?
35 A If they're a danger to themselves or others. So
36 if somebody is obviously suffering from a mental
37 health problem and they're running through
38 traffic and they're going to get run over,
39 certainly we'll take them into custody.
40 Q And if someone is suffering from mental health
41 and not obviously a danger to himself or others,
42 muttering to themselves, walking around the
43 Downtown Eastside?
44 A No, we won't take them into custody.
45 Q In addition to police officers, are you familiar
46 with the Assertive Community Treatment Program?
47 A No. I know they have programs at the hospital.

1 78 I don't know what they are, though.
2 Q What about Car 87?
3 A Yes.
4 Q What is Car 87?
5 A Car 87 is a -- I want to say a psychiatric nurse
6 that works with a police officer. We have a
7 couple of them on the road. We'll bring them in
8 to -- they'll get contacted by, say, other
9 agencies or the hospital to say, "Can you check
10 on somebody for us? We haven't seen him in a
11 while. He's missed his meds." That kind of
12 thing. They'll go check on that. If people,
13 family members call in and say "My family member
14 is having a problem, can you go check on him,"
15 they'll go check on him. If there's not a Car 87
16 available, then we'll go. If we need them, we'll
17 call them.
18 MR. REID: Thank you. Those are my questions.
19 MS. KOVACS: No redirect.
20 THE COURT: I've got no questions either, Mr. Dewar.
21 Thank you. Thank you very much, sir.
22
23 **(WITNESS EXCUSED)**
24
25 MS. KOVACS: My Lord, we had a bit of a mix-up with
26 our next witness in terms of timing and bringing
27 him down. I wonder if we might stand down for a
28 moment just so I can see if he is outside.
29 Either that or we can call him. But we've been
30 trying to track him down and hoping that he's
31 going to be here shortly.
32 THE CLERK: Why don't we have Madam Clerk have him
33 paged? You're welcome to step out. Are you
34 ready to proceed if he were here? Would you need
35 a few minutes --
36 MS. KOVACS: I think it would be good to have a few
37 minutes with him.
38 THE COURT: We'll stand down for few minutes.
39 MS. KOVACS: Thank you, My Lord.
40
41 **(JURY OUT)**
42
43 THE CLERK: Order in court. Court stands down.
44
45 **(PROCEEDINGS RECESSED AT 2:30 P.M.)**
46 **(PROCEEDINGS RECONVENED AT 2:36 P.M.)**
47

1 79
2 THE CLERK: Order in court.
3 THE COURT: We had talked about doing that application
4 tomorrow afternoon. Am I able to tell the jury
5 that they'll be excused at the noon hour or at
6 the 12:30 break?
7 MS. KOVACS: Or sooner, because we only have one
8 witness tomorrow morning.
9 THE COURT: And the read-ins.
10 MS. KOVACS: Oh, yes, the read-ins. Should we do the
11 read-ins tomorrow?
12 MR. MEADOWS: You can.
13 MR. REID: Without seeing them, I don't see any issue.
14 MS. KOVACS: Yeah, I think --
15 THE COURT: And the question I have is the afternoon
16 is ample time for the expert report application,
17 is it? I just want to make sure you don't run
18 out of time.
19 MS. KOVACS: I think the afternoon will be ample time.
20 We're hoping to narrow some of the issues this
21 evening.
22 THE SHERIFF: The jury, My Lord.

(JURY IN)

23 THE COURT: Just to ensure I don't forget to tell you
24 this, I've spoken to counsel and the morning will
25 be occupied with various things, but you'll be
26 free for the afternoon. Counsel and I will be
27 dealing with a legal issue, that will take the
28 afternoon. You won't be required for that, so
29 you can plan tomorrow accordingly. You'll be
30 here for 12:30 or sometime shortly before that,
31 and then you'll be free for the afternoon.
32 MS. KOVACS: My Lord, the plaintiff calls her next
33 witness, which is Mr. Michael Jacko, who is
34 already in the witness stand.

MICHAEL JACKO, a
witness called for the
plaintiff, affirmed.

EXAMINATION IN CHIEF BY MS. MACKOFF:

43 Q Mr. Jacko, how old are you?
44 A 37.
45 Q And you are a resident of Vancouver?
46 A Yes.
47 Q I understand you witnessed some attacks in

1 80 Vancouver on December 7th, 2012?
2 A Yes.
3 Q What were you doing on the morning of
4 December 7th, 2012?
5 A I was harvesting arugula in the Pacific Concord
6 parking lot. I sold food farms, urban farm.
7 Q Sold food, urban farms, you said?
8 A Yes.
9 Q And where is that farm located?
10 A It's not there anymore, but it was at the Pacific
11 Concord parking lot along Pacific Boulevard.
12 Q If you can, in the white binder in front of you,
13 turn to tab 31. It's a map taken from Google
14 Maps. Is the location of the farm you were at
15 depicted on this map?
16 A No, the farm -- the farm is not on the map.
17 Q Sorry, where the farm used to be. Are you able
18 to identify where that would have been on the
19 map?
20 A Yes.
21 Q Can you describe relative to other things on the
22 map?
23 A Yes. Although there appears to be a laneway
24 that's not on there, but that's where it would
25 have been next to, kind of.
26 Q So is it near the Plaza of Nations where that --
27 A Yes.
28 Q Could you describe what that farm looked like
29 when it existed, how large it was, where it was
30 relative to the road?
31 A It was right along Pacific Boulevard just on the
32 west side of Carrall Street which -- or I think
33 it turned into a lane -- Carrall Street turned
34 into a laneway which went right to the water, but
35 just on the west part of that parking lot. It's
36 kind of hard to describe. It was a really big
37 area which is why they had an urban farm there,
38 but there was a lot of boxes there with -- we had
39 soil in there. We were growing organic plants.
40 We got there relatively pretty early, try to beat
41 the sun.
42 Q Was there anything in between the farm and the
43 road?
44 A There were two barriers: one was a construction
45 barrier, and then there was a fence, which was a
46 normal fence, just to keep pedestrians from
47 walking into the parking lot. It had, like,

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1 really pointy metal at the top, so you're not
2 supposed to climb it.
3 Q You mentioned that you were harvesting arugula
4 that morning?
5 A Yeah. I remember cutting it with the -- with my
6 blade when I heard a scream.
7 Q When you heard the scream. Was that what first
8 alerted you to the events that were happening on
9 the street?
10 A It was one of the -- one of the sounds or
11 incidents -- I can't remember if it was the first
12 or second incident that made me look. Something
13 alerted me at first and then actually there was a
14 second -- and I can't remember if that was a
15 scream now because it was a while ago.
16 Q So something alerted you to events that were
17 happening on the street that seemed unusual?
18 A Yes.
19 Q And what did you do when you became aware that
20 something was happening?
21 A I threw my knife down and I told my coworker that
22 I -- what I just saw and that I was going over
23 there real quick.
24 Q What is it that you saw?
25 A I saw a man stomping an individual's head, like
26 full force.
27 Q And you said you dropped your knife and ran
28 towards the man?
29 A Yeah. I immediately put down the knife. And I
30 couldn't really explain to my coworker because it
31 looked pretty urgent, so I threw the knife down
32 and went between those plants or boxes we had and
33 I took down the construction barrier, which I was
34 familiar with, so I just ran through there real
35 quick, threw it aside, and then I ran over to the
36 fence. And on my way I started, kind of, like,
37 yelling, trying to divert the attacker's
38 attention away from that person he was attacking,
39 and a bit it, kind of, helped him from being
40 harmed further.
41 Q So you ran towards the fence and you scaled the
42 fence?
43 A Yeah. I saw the pointed metal on top, but
44 obviously the state of the victims was more
45 concerning at that time, so I just jumped that
46 fence right away as quickly as I could.
47 Q And you said "victims" plural. How many

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1 individuals did you see that were victims?
2 A There was two -- two -- two people.
3 Q Two people. And where were the people located
4 relative to the fence?
5 A They were right on the sidewalk if I -- yeah,
6 they were right on the sidewalk. And I couldn't
7 tell if they were men or women at first because
8 their faces were so swollen.
9 THE COURT: Because of what? I'm sorry, I just didn't
10 hear you.
11 THE WITNESS: Their faces were swollen. I could only
12 tell by -- I tried to identify them, and I just
13 looked at the size of their feet, and then that's
14 when I could tell that they were women.
15 Q Could you please turn to tab 37 of that binder?
16 Do you recognize this document?
17 A Yes.
18 Q What is it?
19 A Those little ugly boxes there, like where our
20 planter boxes were, and where that X is, the one
21 that says "MJ," that's where I was harvesting
22 arugula with my coworker.
23 Q Did you draw this diagram?
24 A Yes.
25 Q And the handwriting at the top says
26 "December 7th," either 2:28 or 7:28 P.M. Do you
27 remember whether it was in the afternoon or in
28 the evening that you drew this diagram?
29 A I recall it happened in the morning, but my
30 chicken scratch looks like a 2, but I think --
31 Is that your signature beneath the "2012"?
32 A Yes.
33 Q And so I understand that you -- this is from the
34 Vancouver police file, and you drew this diagram
35 for the police?
36 A Yes.
37 Q And the letters "MJ" point towards the X, which I
38 believe you mentioned was in the planter boxes?
39 A Yes.
40 Q And that's where you were when -- at what
41 point -- is that where you were?
42 A Yes.
43 Q Sorry, I ruined that question. You were located
44 where that X is in the MJ?
45 A Yes.
46 Q And at what point was that? Was that early on
47 when you first heard the events that that was

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1 your location?
2 A Yes, I was standing right there with my coworker.
3 She was kneeling down and we were just talking
4 about whatever, regular stuff.
5 Q And there's another X with the writing "second
6 victim." Do you see that?
7 A Yes.
8 Q And was that where one of the victims was on the
9 ground?
10 A Yes.
11 Q And there seems to be another X to the left and
12 an arrow saying "first victim unconscious"?
13 A Yes.
14 Q And that would have been the second individual
15 you're talking about?
16 A Yes.
17 Q And I believe in your description of the events,
18 you had just gotten to the point where you had
19 scaled the fence; correct?
20 A M'mm-hmm. Yes.
21 Q What happened after you climbed over the fence?
22 What was going on on the road?
23 A There wasn't really a lot of people, and I didn't
24 know what street I was on. I never really had to
25 go there because there's nothing really there
26 except the casino, which I don't gamble so -- I
27 was just appalled at the state of the victims so
28 I was -- I just looked at the first one who was
29 on the side of the fence, and I remember just
30 being in shock and I was just like -- and then I
31 looked over at the other person, I walked over,
32 and I was like holy -- pardon my language --
33 "holy shit." And I tried to identify -- and I
34 can't remember if I called police right at that
35 moment, or if I tried looking for that guy.
36 Q Where was the attacker when you were looking at
37 the victims on the ground?
38 A I'm not sure right at that moment because I had
39 -- I just -- my attention just turned to the
40 victims, like if these people were going to live
41 or not, so I wasn't really looking -- I knew he
42 headed westward on Pacific Boulevard.
43 Q Did you follow the attacker?
44 A Yes.
45 Q Did you get close to the attacker at any point?
46 A I tried to maintain distance. He seemed quite
47 dangerous.

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1 What makes you say that he seemed dangerous?
2 A Just the violence that I had witnessed and the
3 fact that he was attacking two women who were
4 older and smaller and at such full force. I
5 don't think I've ever really witnessed violence
6 that was that extreme, like somebody who was --
7 you know, it just wasn't fair. That's what -- he
8 seemed to overpower them quite easily.
9 Q So you kept your distance, but you did follow the
10 attacker?
11 A Yes.
12 Q What did you see him do next?
13 A He approached the car that was stopped at a red
14 light, and he had his hands in his pocket, and he
15 appeared calm. And then when he got close to the
16 vehicle, because they seemed to be speaking or
17 communicating somehow, and then that was when he
18 began to try to break the window with his foot.
19 He stomped that window really hard, just as hard
20 as he did to the victim's head. So he looked
21 like he was trying to attack that woman driver.
22 And then, I believe, at that time the police
23 began to show up.
24 Q Did you watch where the attacker went after
25 kicking the car?
26 A Not too far. He began taking off all his clothes
27 and lit a cigarette and he was just in his
28 underwear before the police apprehended him.
29 Q Did you see when the police apprehended him?
30 A Yes. I remember he got down on the ground on his
31 stomach, and he was throwing his hands up in the
32 air as if he wasn't -- no harm. I remember that.
33 That's what I saw.
34 Q How would you describe his behaviour while he was
35 being apprehended?
36 A Well, at the time I thought he was -- I didn't
37 know he had mental health problems, and I thought
38 it was cowardly of him to appear as if he was no
39 threat, because he had just committed such acts
40 of violence against two older people who couldn't
41 really defend themselves against him, and he
42 expected to be treated in a different manner so
43 -- but he didn't appear as any threat, though,
44 when he was being apprehended. He gave up,
45 co-operated with the police.
46 MS. MACKOFF: My Lord, before moving on I'd like to
47 mark tab 37 as the next exhibit.

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1 THE COURT: Mr. Meadows, that's fine. Yes?
2 MR. MEADOWS: Yes.
3 THE COURT: Madam Clerk.
4 THE CLERK: Exhibit 33, My Lord.

EXHIBIT 33: Common Book of Documents, tab 37: 1 page, hand drawn map, 1st and 2nd victims, Vancouver Police Dept. File 12-195734, date Dec 7 2012

11 MS. KOVACS:
12 Q Mr. Jacko, could you please turn to tab 32 of
13 that binder. What we have here are some
14 photographs from the Vancouver police file. On
15 page 1, do you recognize the area depicted in
16 this photo?
17 A Yes.
18 Q Can you describe any events that happened within
19 this area depicted?
20 A Yes.
21 Q What happened here?
22 A On the left side of the page under the billboard
23 sign in the background there appears like a --
24 this white -- there's a bunch of polyurethane
25 plastic over these boxes. You can't see the
26 boxes too well, but that's what that white
27 plastic stuff is. I was in that area when I
28 heard -- I became aware of the violence. You can
29 kind of see the barriers there. Like you can see
30 the poles, the upright poles which -- so I had to
31 dismantle a section there, which I did relatively
32 quickly before I made my way over to the fence
33 closer to where it says "Event Parking sign."
34 Q And where it says "Event Parking sign," there
35 seems to be a yellow cone on the ground. Do you
36 see that?
37 A Yes.
38 Q Do you know what that cone would indicate or what
39 happened at that spot?
40 A I believe that was where one of the victims was
41 lying.
42 Q And across the street there seems to be a series
43 of other yellow cones. Does that indicate
44 anything to you?
45 A The other victim.
46 Q If you flip the page, photograph -- the second

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1 page, photograph number 2, is that the same area
2 that we're looking at?
3 A Yes.
4 Q And the same thing, as the cones indicate, where
5 the two victims were?
6 A Yes.
7 Q And the third page, also the same spot where one
8 of the victims was located?
9 A Yes.
10 Q If you flip back to your hand-drawn map at tab
11 37, do those yellow cones match up with where
12 your Xs indicate the victims were?
13 A Yes.
14 MS. MACKOFF: My Lord, I'll ask that the photographs
15 at tab 32 be marked the next exhibit.
16 MR. MEADOWS: No objection, My Lord.
17 THE COURT: Exhibit 34.
18 THE CLERK: Exhibit 34, My Lord.
19
20 **EXHIBIT 34: Common Book of Documents, tab 32: 3 page, 1st page photograph of a**
21 **Vancouver Police vehicle stopped at the exit**
22 **of a parking lot and 2 Police Officers on**
23 **either side of the vehicle, colour copy**
24
25 THE COURT: It's not clear to me, maybe to the jury,
26 but Mr. Jacko has described what caused him to
27 look up and what he did, but it's not clear to me
28 where the attacker was and which of the two
29 victims was being attacked that he saw. I don't
30 know if you will lead that evidence but you seem
31 to have gone by it.
32 You understand what I'd like to know. I
33 want to know what it is that you saw. You've got
34 two victims identified. It appears from what you
35 said that you saw one of the attacks, or did you
36 see both?
37
38 THE WITNESS: What my brain can remember from the
39 incident several years ago was when the -- I
40 remember -- it looked like boxing or something.
41 I thought it was two friends. You know how guys
42 like, whatever, right, spar, or whatever. And I
43 just seen somebody backing up against the car,
44 and I just looked over and I peered -- I don't
45 know how I was able to even notice something like
46 that from such a distance, but I saw that, and I
47 didn't think too much of it. I continued talking

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1 to my friend, and then I heard the scream, and
2 then I looked I saw someone's head being stomped.
3 And so when I -- when I removed the barriers, and
4 I went over quickly, and then I saw the person
5 through the fence, I jumped over and -- again
6 because it's been such a long time, but I believe
7 they were wearing a red jacket. And they were
8 just on the ground. I would think that was the
9 first person that I saw. It was not the first
10 victim, it was the second victim, because I
11 didn't even notice there was another person there
12 because she was already lying down. I guess she
13 was already unconscious when I was witnessing the
14 attack. But I guess he walked over, and then he
15 stomped that other lady, but I --
16 MS. MACKOFF:
17 Q I don't want to interrupt, but, Mr. Jacko, from
18 your location in the farm, you said you looked up
19 and saw the attacker punching one of the victims?
20 A Yeah, the punches were first.
21 Q And based on your map, would that be the first
22 victim or the second victim?
23 A That would be the second victim.
24 Q And then you said you -- by the time you were
25 scaling the fence and you looked back, he had
26 returned to the first victim on your map?
27 A Yes. Let me see if I can describe that again
28 because now it's becoming -- the time line is --
29 I saw the punches first, I didn't think anything.
30 And then I guess when I was harvesting arugula
31 again, talking to my friend, I guess that was
32 when he probably knocked her out. And then when
33 I looked -- I looked over and then he -- I saw
34 him walking over to the next victim, and then he
35 stomped her, and that was when I became alerted
36 that there was a very violent crime that was
37 occurring. And then that's when I made my way
38 over.
39 Q Mr. Jacko, I'm going to play an audio recording.
40 Before I get into the recording, did you call 911
41 at any point?
42 A Yeah, frantically.
43 Q At what point did you first call 911?
44 A I can't remember because at that time the
45 intensity of the incident was just -- it just
46 took over and then I was focussing on trying not
47 to lose -- trying to look at the condition of the

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1 victims, and then trying not to lose sight of the
2 attacker, so I can't quite remember exactly at
3 what point I would have called 911.
4 Q I understand there were -- you made a couple
5 attempts to call 911 and dropped your phone a
6 number of times?
7 A Yes.
8 Q And at one point you did manage to get through
9 with 911 and let them know what was happening?
10 A Yes.
11 MS. MACKOFF: Play the recording now.
12
13 **(AUDIO RECORDING PLAYED)**
14
15 MR. JACKO: Hello.
16 911 OPERATOR: It's the Vancouver Police.
17 MR. JACKO: Pardon.
18 911 OPERATOR: It's the Vancouver Police.
19 MR. JACKO: Yeah.
20 911 OPERATOR: You called 911.
21 MR. JACKO: Yeah.
22 911 OPERATOR: Okay. What's going on.
23 MR. JACKO: Some black dude just smashed in
24 these people's faces at the Edgewater
25 Casino --
26
27 911 OPERATOR: Okay. What did he do.
28 MR. JACKO: He beat the shit out of a couple
29 of women, and then he attacked some traffic
30 in the street.
31 911 OPERATOR: Do you know where he is right
32 now.
33 MR. JACKO: He's with the police, yeah.
34 911 OPERATOR: Are you following him.
35 MR. JACKO: No, no, no. I'm walking the
36 other way.
37 911 OPERATOR: Okay. Do you see the police
38 there.
39 MR. JACKO: He's fucking dangerous.
40 911 OPERATOR: Do you know where the guy is.
41 MR. JACKO: Yeah, yeah, yeah.
42 911 OPERATOR: Where is he? Take a deep
43 breath. Where is the guy.
44 MR. JACKO: He's over there. He's in his
45 fucking underwear. He's a dangerous man.
46 911 OPERATOR: I know, but where is he? We
47 are looking for him.

1 MR. JACKO: We need the cops right now.
 2 911 OPERATOR: We have the police in the
 3 area. Can you tell me where this guy is?
 4 We're looking for him. Where is he.
 5 MR. JACKO: He's in the (indiscernible) the
 6 stadium.
 7 911 OPERATOR: He is -- is he there.
 8 MR. JACKO: He's all (indiscernible) he's
 9 with the cops now.
 10 911 OPERATOR: Do the police have him.
 11 MR. JACKO: No, not yet.
 12 911 OPERATOR: Okay. So can you tell me
 13 where he is exactly, sir.
 14 MR. JACKO: Oh, whoa. He's surrounded now.
 15 911 OPERATOR: He's surrounded.
 16 MR. JACKO: They have him. They have him.
 17 911 OPERATOR: Okay, perfect. All right.
 18 Thank you. Bye-bye.
 19
 20 (END OF RECORDING)
 21
 22 MS. MACKOFF:
 23 Q Mr. Jacko, was that your voice on the recording?
 24 A Yes.
 25 Q And this phone call happened as events were
 26 unfolding?
 27 A Yes.
 28 Q And you hung up the phone once the attacker was
 29 apprehended?
 30 A Yeah. Yes.
 31 MS. MACKOFF: Those are my questions. My friend may
 32 have some questions for you.
 33 MR. REID: No questions, My Lord.
 34 THE COURT: Is there anything we're doing with that
 35 audio?
 36 MS. KOVACS: We should mark the audio.
 37 MS. MACKOFF: My Lord, if we could mark the audio as
 38 the next exhibit.
 39 THE COURT: Exhibit 35.
 40 THE CLERK: Exhibit 35, My Lord.
 41
 42 **EXHIBIT 35: Black and silver USB plug,**
 43 **audio of 911 call of Michael Jacko, black**
 44 **felt markings**
 45
 46 MS. KOVACS: My Lord, what I'm going to do is I'll
 47 bring a USB, if I could. We actually mistakenly

1 did not. It's of course on my digital mobile
 2 phone. But we'll bring it in for tomorrow
 3 morning.
 4 THE COURT: That's just fine, yes. Thank you.
 5 Mr. Jacko, there's no other questions for you.
 6 Thank you for coming in today.
 7 THE WITNESS: Thank you.
 8 THE COURT: Thank you, sir.
 9
 10 (WITNESS EXCUSED)
 11
 12 MS. KOVACS: My Lord, we have one more eyewitness.
 13 Unfortunately, she's not scheduled until tomorrow
 14 morning, and because she is disabled we were not
 15 able to move her to today even though we do have
 16 a bit of time. So she'll be on first thing
 17 tomorrow at 10 A.M., and then we'll do some
 18 read-ins.
 19 THE COURT: All right. We're done for the day. Thank
 20 you.
 21
 22 (JURY OUT)
 23
 24 THE CLERK: Order in court. Court is adjourned until
 25 Tuesday, September 10th, at 10:00 A.M.
 26
 27 (PROCEEDINGS ADJOURNED AT 3:04 P.M.)
 28
 29
 30 **REPORTER CERTIFICATION**
 31 I, Glaucia R. Fadigas de Souza, RCR,
 32 official Reporter in the Province of British
 33 Columbia, Canada, do hereby certify:
 34
 35 That the proceedings were taken down by me
 36 in shorthand at the time herein set forth, and
 37 thereafter transcribed, and the same is a true
 38 and correct and complete transcript of said
 39 proceedings to the best of my skill and ability.
 40
 41 **IN WITNESS WHEREOF, I have hereunto**
 42 **subscribed my name on this day, the 15th day of**
 43 **September 2019.**
 44
 45
 46 Glaucia R. Fadigas de Souza, RCR
 47 Official Reporter